



NORTHERN TERRITORY

# BUDGET 2020-21

Budget Paper No. 3

AGENCY BUDGET  
STATEMENTS

# Contents

<b>Overview</b>	<b>3</b>
<b>Part 1: Agencies</b>	<b>11</b>
Department of the Chief Minister and Cabinet	13
Department of the Legislative Assembly	21
Auditor-General's Office	27
Northern Territory Electoral Commission	33
Office of the Independent Commissioner Against Corruption	39
Ombudsman's Office	45
Department of Treasury and Finance	51
Central Holding Authority	57
Northern Territory Treasury Corporation	61
Land Development Corporation	65
Northern Territory Police, Fire and Emergency Services	69
Department of Industry, Tourism and Trade	77
Department of Health	85
Top End Health Service	91
Central Australia Health Service	97
Department of Infrastructure, Planning and Logistics	103
Department of Environment, Parks and Water Security	111
Territory Wildlife Parks	117
Department of Education	123
Department of Territory Families, Housing and Communities	129
NT Home Ownership	139
Department of the Attorney-General and Justice	143
Department of Corporate and Digital Development	151
NT Fleet	159
Data Centre Services	163
Aboriginal Areas Protection Authority	167
<b>Part 2: Community service obligations</b>	<b>173</b>
<b>Appendices</b>	<b>177</b>
Glossary	178
Abbreviations and acronyms	182



## Overview

Budget Paper No. 3 provides accrual and output-based information for Northern Territory Government agencies and business divisions for 2020-21, including:

- agency profiles
- expense and appropriation amounts
- output statements for agencies and business line statements for government business divisions (GBDs), including key performance indicators
- financial statements (operating statement, balance sheet and cash flow statement)
- a summary of community service obligation (CSO) payments to GBDs and government owned corporations.

The 2020 Budget is prepared in accordance with the Territory's financial management legislation and framework, which is summarised below.

## Impact of COVID-19 and deferral of the 2020 Budget

In March 2020, all states and territories agreed to suspend the delivery of their budgets until after the Commonwealth delivered its 2020 Budget, given the nation's uncertain economic circumstances and the difficulty of making robust economic and fiscal forecasts. The Commonwealth's 2020 Budget was released on 6 October 2020.

Due to a range of factors, including the timing of the 2020 Northern Territory General Election, extensive post-election machinery of government changes and a condensed budget development timeframe, Budget Paper No. 3 provides abridged agency information, focused on the 2020-21 Budget year, noting actual agency financial results for the 2019-20 financial year have already been published in agency annual reports.

The 2021-22 Budget will provide more fulsome reporting, consistent with previous years, including explanations of key variations between budget years.

## Financial management legislation

The Territory's financial management framework, including accountability requirements, is established by the:

- *Fiscal Integrity and Transparency Act 2001* (FITA), which prescribes whole of government financial reporting requirements
- *Financial Management Act 1995* (FMA), which sets out agency and GBD financial accountability requirements.

These Acts are supplemented by the annual *Appropriation Act*, which provides the legal authority for the government's funding decisions.

## ***Fiscal Integrity and Transparency Act 2001***

The FITA requires reporting of budget and forward estimates in accordance with external reporting standards. The reporting standard used in the Territory is the Uniform Presentation Framework, agreed by state, territory and Commonwealth governments. This is based on Australian Accounting Standards Board (AASB) 1049 Whole of Government and General Government Sector Financial Reporting.

## **Financial Management Act 1995**

The FMA provides a financial framework within which Territory Government agencies and GBDs operate and manage resources. Budget Paper No. 3 includes all agencies and GBDs that are subject to the FMA and included in the Territory's budget sector.

The FMA specifies the requirements for budget monitoring and management for each agency and GBD, including accountability processes for budget variations arising from unforeseen circumstances or where government functions are redistributed between agencies.

The FMA also specifies agency and GBD internal control requirements, asset safeguarding, financial transaction and bank account rules, and financial reporting obligations.

The Territory's three government owned corporations, the Power and Water Corporation, Jacana Energy and Territory Generation, are not included in Budget Paper No. 3 as they are subject to the *Government Owned Corporations Act 2001*.

## **Financial management framework**

The Territory's financial management framework utilises an accrual output-based methodology for budgeting, accounting and reporting, with performance reporting a central tenet. This ensures the Territory's financial management processes are contemporary and consistent with the frameworks of other jurisdictions across Australia.

## **Agency outputs and key performance indicators**

The financial management framework provides a consistent basis for the 2020 Budget, including output structures and key performance indicators for each agency. Agency annual reports record actual performance and provide explanations of significant variations.

Agency corporate and shared services costs are separately identified in a corporate and shared services output group to increase accountability and transparency. Costs within the corporate and governance output are reported according to each agency's core corporate and governance needs. Costs associated with shared services (corporate and infrastructure) are reported in both the agency providing the services and the agency receiving the services.

From 1 July 2019, most corporate services were centralised into the Department of Corporate and Digital Development and infrastructure services into the Department of Infrastructure, Planning and Logistics. Shared services provided centrally now include human resources, information and communications technology (ICT), information management (records), procurement, property management, whole of government corporate systems and infrastructure services.

## **Government businesses – business lines and performance**

GBDs are expected to operate on a commercial basis and recover costs through user charges. However, GBDs remain subject to the financial management framework and accountabilities contained in the FMA, with the chief executive of each GBD accountable to the responsible minister for financial performance.

Commercial practices implemented for GBDs include:

- a requirement to fully attribute costs and be subject to similar government taxes (including tax equivalents), fees and charges as privately owned businesses
- adoption of efficient pricing methods that account for all costs

- a requirement to be compensated through CSO payments for undertaking non-commercial activities at the direction of government
- performance monitoring.

GBDs are required to disaggregate income and expense information by business line. An operating surplus/deficit before income tax is also provided by business line. Key performance indicators for each business line are also included, with actual performance and financial outcomes presented in annual reports.

GBDs are required to comply with competitive neutrality principles to minimise any commercial advantages over private sector businesses resulting from government ownership. The Territory Government has a formal mechanism to allow private sector businesses to make competitive neutrality complaints against GBDs, which is managed by the Department of Treasury and Finance.

## Accrual accounting

As specified in the financial management framework, accrual methodology is used by the Territory Government. Under accrual accounting, income (revenue and gains) and expenses are recorded in the period in which they occur, regardless of whether cash has been received or paid. Accrual accounting includes transactions where no cash is exchanged, such as transactions involving the creation of obligations to pay or rights to receive cash in the future. Accrual accounting also records transactions relating to the cost of using assets in the production of outputs, which is known as depreciation expense and is a non-cash cost.

## Appropriation arrangements

The Territory Government has a cash appropriation framework. Appropriation is provided to fund agencies and is generally an agency's main income and cash source. Three types of appropriation are recognised: output appropriation, capital appropriation and Commonwealth appropriation. All three appropriation types are designated in the *Appropriation Act* as 'purposes' as they reflect a purpose for providing funds and are shown separately on agency financial statements.

## 2020-21 Budget

The Territory Budget is based on a forward estimates model, with inflator and deflator factors applied to each agency's base budget. Funding adjustments are incorporated for new initiatives, and savings and revenue measures approved through the year and during the budget development process. The following parameters have been applied in 2020-21:

- consumer price index (CPI) of 1.1 per cent applied to operational expenditure budgets
- wages parameter of 2.0 per cent consistent with government's 2016–2020 Wages Policy
- a composite factor, wages weighted by 75 per cent and CPI weighted by 25 per cent, applied to grant expenditure budgets
- a demand parameter of 4 per cent for certain hospital and health services
- efficiency dividend of 1 per cent for certain frontline service delivery agencies, and 3 per cent for all other agencies.

## Budget Paper No. 3 layout and presentation

This publication presents information for each agency and GBD in separate sections in the order set out in the Administrative Arrangements Order as it applied at 21 October 2020. This effectively back-casts all machinery of government changes to 1 July 2020, such that agency budget information is displayed as if the current arrangements were in place for the full 2020-21 financial year. This is consistent with usual practice.

The following information describes the elements within the agency and GBD sections.

### Expenses and appropriation summary

Provides expense information for each output group and output (or business line for GBDs) equating to total operating expenses in the operating statement.

Output, capital and Commonwealth appropriation, as specified in the *Appropriation (2020-2021) Act 2020*, are also identified and reflect payments as per the agency's cash flow statements.

For GBDs, this section provides financial performance information.

### Agency and business division profile

A concise narrative overview of the agency's or GBD's key responsibilities.

### Outputs, business lines and performance

An outcome is provided for each output group with a description for each output (business line for GBDs).

Key performance indicators are provided with targets identified for each measure. The indicators are focused on presenting measures that are meaningful, nationally consistent and relevant to assessing the achievement of the stated outcome.

### Financial statements

A set of financial statements (operating statement, balance sheet and cash flow statement) is presented on an accrual basis for each agency and GBD for the 2020-21 Budget.

**Operating statement** – presents an agency's expenses, revenues, gains and net result. It excludes payments and receipts of a capital nature, as these only affect the balance sheet and cash flow statement. As appropriation only covers cash expenses, most agencies will show a deficit due to unfunded non-cash expenses, including depreciation and amortisation. Agencies may also show a surplus or deficit in relation to the transfer of expenditure between years due to the treatment of timing differences in line with accounting standards. For example, where revenue is received in one year but not spent until the following financial year, a surplus will be shown in the first year and a deficit in the second.

**Balance sheet** – presents an agency's assets and liabilities, and records the net assets or equity of the agency at the end of the year. Deficits (as recorded in the operating statement) will reduce the equity position over time, while surplus results will increase equity.

**Cash flow statement** – presents the movement of cash in and out of an agency during the financial year and includes capital receipts and payments. The statement also reconciles to the agency's cash account at the end of the year, which is reported in the balance sheet.

## Community service obligations

This section details CSO payments made to GBDs and government owned corporations to fund specific Territory Government community or social objectives that would not otherwise be undertaken if left to commercial or market forces, or would be undertaken at higher prices. CSO requirements are reviewed annually.

## Ministerial portfolios

### **The Hon. Michael Patrick Francis Gunner, MLA**

Chief Minister

Treasurer

Minister for Major Projects and Territory Economic Reconstruction

Minister for Strategic Defence Relations

### **The Hon. Nicole Susan Manison, MLA**

Deputy Chief Minister

Minister for Police, Fire and Emergency Services

Minister for Mining and Industry

Minister for Northern Australia and Trade

Minister for Defence Industries

Minister for Agribusiness and Aquaculture

Minister for International Education

### **The Hon. Natasha Kate Fyles, MLA**

Minister for Health

Minister for Tourism and Hospitality

Minister for National Resilience

Minister for Major Events

Minister for Racing, Gaming and Licensing

Minister for Alcohol Policy

### **The Hon. Eva Dina Lawler, MLA**

Minister for Renewables and Energy

Minister for Infrastructure, Planning and Logistics

Minister for Environment

Minister for Water Security

Minister for Climate Change

Minister for Essential Services

### **The Hon. Lauren Jane Moss, MLA**

Minister for Education

Minister for Children

Minister for Youth

Minister for Seniors

Minister for Women

**The Hon. Selena Jane Malijarri Uibo, MLA**

Attorney-General and Minister for Justice  
Minister for Treaty and Local Decision Making  
Minister for Aboriginal Affairs  
Minister for Parks and Rangers

**The Hon. Paul Andrew Kirby, MLA**

Minister for Small Business  
Minister for Jobs and Training  
Minister for Recreational Fishing  
Minister for Veterans' Affairs  
Minister for Public Employment  
Minister for Corporate and Digital Development

**The Hon. Kathryn Jane Worden, MLA**

Minister for Territory Families and Urban Housing  
Minister for Disabilities  
Minister for Sport  
Minister for Multicultural Affairs

**The Hon. Chanston James Paech, MLA**

Minister for Local Government  
Minister for Central Australian Economic Reconstruction  
Minister for Remote Housing and Town Camps  
Minister for Indigenous Essential Services  
Minister for Arts, Culture and Heritage



Part 1  
Agencies



# Department of the Chief Minister and Cabinet

Output group/Output	2020-21 Budget
	\$000
<b>Advice and coordination</b>	<b>175 817</b>
Strategic policy coordination and engagement	9 159
Regional coordination, local government and Aboriginal affairs	166 658
<b>Investment Territory</b>	<b>50 293</b>
Major, significant and government-facilitated projects	50 293
<b>Darwin Waterfront Corporation</b>	<b>21 263</b>
Darwin Waterfront Corporation	21 263
<b>Government support</b>	<b>35 625</b>
Support to ministers and Leader of the Opposition	17 245
Support to the Administrator	3 059
Government services	15 321
<b>Office of the Commissioner for Public Employment</b>	<b>6 425</b>
Employee and industrial relations	2 056
Workforce planning and development	2 714
Aboriginal employment and career development	826
Public sector appeals and grievance reviews	829
<b>Corporate and shared services</b>	<b>19 218</b>
Corporate and governance	6 289
Shared services received	11 995
Shared services provided	934
<b>Total expenses</b>	<b>308 641</b>
<b>Appropriation</b>	
Output	218 364
Commonwealth	66 426

## Agency profile

The department supports the Chief Minister and Cabinet in the delivery of government's priorities by:

- providing independent, rigorous, timely and expert policy advice
- providing leadership and coordination across government in urban, regional and remote localities
- developing and influencing government policy, and driving implementation across government
- positioning the interests of the Territory at state, national and international levels through engagement with governments, industry and community sectors
- driving opportunities to grow private investment and create jobs for a strong and vibrant economy by creating a pipeline of investment projects and growing local capacity
- leading and coordinating the Territory Government's Aboriginal affairs agenda
- empowering and supporting communities to grow through the local decision-making agenda and the delivery of interpreting services
- regulating and supporting the local government sector to strengthen sustainability, governance and performance.

The Office of the Commissioner for Public Employment is responsible for public sector workforce management and development, and industrial relations. The office supports the commissioner's statutory employer functions under the *Public Sector Employment and Management Act 1993* (PSEMA). The commissioner provides strategic and policy advice to support the Minister for Public Employment's requirements under the PSEMA.

## Output groups and outcomes

### Advice and coordination

**Outcome:** Informed strategic, economic and social policy decisions and effective implementation of priorities across government.

#### **Strategic policy coordination and engagement**

Coordinate, support and progress the Territory's active participation in National Cabinet. Facilitate, negotiate and monitor the Territory's participation and input into national and international agreements, reviews and inquiries.

Provide strategic advice across a wide range of public policy issues to the Chief Minister and Cabinet. Work with relevant agencies and stakeholders to develop, guide and implement priority strategies and initiatives. Coordinate and lead the development and execution of whole of government policies and initiatives.

#### **Regional coordination, local government and Aboriginal affairs**

Work across agencies to lead and drive the delivery of strategies and actions to improve coordination and development outcomes within the regions in partnership with government agencies, key stakeholders, local government and the Commonwealth.

Coordinate and lead the development and implementation of the Territory's Aboriginal affairs policy, including ensuring land and sea ownership delivers on the economic and social aspirations of Aboriginal Territorians, implementation of the government's local decision-making agenda in partnership with Aboriginal organisations, progressing Treaty in the Territory, and providing Aboriginal interpreter services to overcome language barriers.

Support and regulate the local government sector through a contemporary legislative framework enabling efficient and effective services to communities, promote effective remote community engagement and facilitate local community development initiatives.

### Investment Territory

**Outcome:** A diversified and growing Territory economy.

#### **Major, significant and government-facilitated projects**

Facilitate major projects and significant investments in the Territory, economic opportunities and projects in the regions to grow key industry sectors including defence and space.

Lead the coordination and delivery of the Territory's gas strategy and development of a gas-based manufacturing industry.

Lead national and international strategic defence and national security engagement and advocacy and strengthen the Territory's role in enabling national security.

### Darwin Waterfront Corporation

**Outcome:** A sustainable managed Darwin Waterfront Precinct that provides residential, business, events and entertainment opportunities.

#### **Darwin Waterfront Corporation**

Support the operations of the Darwin Waterfront Corporation.

## Government support

**Outcome:** Efficient and effective support of executive government.

### Support to ministers and Leader of the Opposition

Provide operational advice and administrative support to the Chief Minister, ministers and Leader of the Opposition.

### Support to the Administrator

Provide operational advice and administrative support to the Office of the Administrator of the Northern Territory.

### Government services

Provide strategic coordination and facilitation, policy advice, and implementation and planning for counter-disaster management and high level security for the Territory.

Provide a streamlined whole of government approach to ensure communication and marketing priorities are effectively and professionally managed across agencies.

Provide operational advice, support and hospitality services including protocol matters to the Chief Minister, ministers, Leader of the Opposition and the Administrator of the Northern Territory. Provide secretariat services to the department, Cabinet and Executive Council.

Provide legislative drafting services and advice about bills for Acts, committee stage amendments, subordinate legislation and miscellaneous statutory instruments.

## Office of the Commissioner for Public Employment

**Outcome:** An agile, capable, engaged and diverse workforce that delivers government's priorities and provides high quality service to Territorians.

### Employee and industrial relations

Develop and manage employment policies, and provide employment services that ensure all employment legislative requirements are applied. Ensure Northern Territory Public Sector (NTPS) employees have access to contemporary and sustainable working arrangements, and the objects of the PSEMA are complied with. Provide strategic public and private industrial relations advice and administer the Territory's *Long Service Leave Act 1981* and *Public Holidays Act 1981*.

### Workforce planning and development

Build workforce capability and capacity within the NTPS through establishment and implementation of workforce planning and development strategies and initiatives, including core capability and leadership development throughout the NTPS. Develop and promote strategic workforce initiatives and professional development, and support agencies to improve inclusion and diversity across the NTPS.

### Aboriginal employment and career development

Improve Aboriginal employment outcomes and lead, support and promote agency and employee engagement to implement the NTPS Aboriginal Employment and Career Development Strategy.

### Public sector appeals and grievance reviews

Conduct promotion, disciplinary and inability appeals pursuant to the PSEMA. Provide employees with independent review of agency actions and decisions through a flexible, agile and contemporary grievance review process.

Provide agencies with strategic advice, assistance, and ongoing education that ensures a capable, engaged and diverse workforce.

Ensure a uniform merit-based selection process across the NTPS and sustainable special measures recruitment plans.

## Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of appropriate corporate services functions.

### Corporate and governance

Provide a range of corporate and governance services to support the agency's functions.

### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

### Shared services provided

Provide shared corporate and governance services to the Department of Treasury and Finance.

## Key performance indicators

	2020-21 Budget
<b>Advice and coordination</b>	
<i>Strategic policy coordination and engagement</i>	
Client satisfaction	> 90%
Grant payments within agreed timeframes	> 90%
<i>Regional coordination, local government and Aboriginal affairs</i>	
Client satisfaction	> 90%
Grant payments within agreed timeframes	> 90%
Aboriginal interpreting assignments completed	70%
Aboriginal interpreting hours provided by qualified interpreters	55%
Scheduled compliance reviews completed	4
Training and workshop sessions funded or delivered by the department to improve council capabilities	10
<b>Investment Territory</b>	
<i>Major, significant and government-facilitated projects</i>	
New projects with major project status	3
Facilitated investment projects under management	3
Stakeholder satisfaction with facilitation of trade and investment opportunities for Territory companies	85%
Defence NT advice provided within agreed timeframes	85%
<b>Darwin Waterfront Corporation</b>	
Grant payments within agreed timeframes	100%
<b>Government support</b>	
<i>Support to ministers and Leader of the Opposition</i>	
Client satisfaction	> 90%
<i>Support to the Administrator</i>	
Client satisfaction	> 90%
<i>Government services</i>	
Client satisfaction	> 90%
Publication without error on the Northern Territory Legislation website within 5 business days of notification/commencement <sup>1</sup>	> 95%

Continued

2020-21  
Budget**Office of the Commissioner for Public Employment**

Services provided in a timely manner to the satisfaction of the minister	> 95%
Services provided to agencies in a satisfactory timeframe and, if applicable, resolved in consultation with the agency <sup>2</sup>	> 85%
<i>Employee and industrial relations</i>	
Development of NTPS employment remuneration and conditions are within the NTPS Wages Policy <sup>2</sup>	> 95%
<i>Workforce planning and development</i>	
NTPS employees who identify as having a disability	1.5%
NTPS employees completing Office of the Commissioner for Public Employment leadership and capability development programs	400
<i>Aboriginal employment and career development</i>	
NTPS employees who identify as Aboriginal <sup>3</sup>	12%
Aboriginal employees in senior management/executive <sup>2</sup>	6.5%
<i>Public sector appeals and grievance reviews</i>	
Grievance reviews finalised within 3 months	> 90%
Promotion appeals finalised within 6 weeks	> 90%
Disciplinary and inability appeals finalised within 3 months	> 90%
Reviews of merit selection findings of unsuitable applicants under special measures plans finalised within 5 days	> 98%

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1 Includes Acts assented to, subordinate legislation made and reprints of Acts and subordinate legislation.

2 New measure.

3 The Territory Government is committed to increasing the percentage of NTPS employees who identify as Aboriginal to 16 per cent.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	2 188
Capital	
Appropriation	
Output	218 364
Commonwealth	54 135
Sales of goods and services	8 178
Interest revenue	
Goods and services received free of charge	11 995
Gain (+)/loss (-) on disposal of assets	
Other revenue	165
<b>TOTAL INCOME</b>	<b>295 025</b>
<b>EXPENSES</b>	
Employee expenses	70 295
Administrative expenses	
Purchases of goods and services	39 217
Repairs and maintenance	
Depreciation and amortisation	442
Services free of charge	11 995
Other administrative expenses	
Grants and subsidies expenses	
Current	111 209
Capital	75 483
Community service obligations	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>308 641</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 13 616</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	4 644
Receivables	921
Prepayments	316
Inventories	
Advances and investments	15 200
Property, plant and equipment	25 204
Other assets	2
<b>TOTAL ASSETS</b>	<b>46 287</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	2 350
Borrowings and advances	
Provisions	8 819
Other liabilities	20
<b>TOTAL LIABILITIES</b>	<b>11 189</b>
<b>NET ASSETS</b>	<b>35 098</b>
<b>EQUITY</b>	
Capital	
Opening balance	69 563
Equity injections/withdrawals	22 134
Reserves	11 633
Accumulated funds	
Opening balance	- 57 422
Current year surplus (+)/deficit (-)	- 13 616
Transfers to/from reserves	2 806
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>35 098</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	2 188
Capital	
Appropriation	
Output	218 364
Commonwealth	66 426
Other agency receipts from sales of goods and services	10 452
Interest received	
<b>Total operating receipts</b>	<b>297 430</b>
<b>Operating payments</b>	
Payments to employees	66 890
Payments for goods and services	41 597
Grants and subsidies paid	
Current	131 709
Capital	75 483
Community service obligations	
Interest paid	
<b>Total operating payments</b>	<b>315 679</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 18 249</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	15 000
<b>Total investing payments</b>	<b>15 000</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 15 000</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	
Commonwealth	
Equity injections	26 304
<b>Total financing receipts</b>	<b>26 304</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	3 158
<b>Total financing payments</b>	<b>3 158</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>23 146</b>
Net increase (+)/decrease (-) in cash held	- 10 103
Cash at beginning of financial year	14 747
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>4 644</b>

# Department of the Legislative Assembly

Output group/Output	2020-21 Budget
	\$000
<b>Parliamentary services</b>	<b>26 794</b>
Assembly services	3 757
Members and client services	16 402
Building management services	6 635
<b>Corporate and shared services</b>	<b>6 109</b>
Corporate and governance	1 600
Shared services received	4 509
<b>Total expenses</b>	<b>32 903</b>
<b>Appropriation</b>	
Output	24 608
Capital	41

## Agency profile

The Department of the Legislative Assembly provides operational support, services and professional advice to Northern Territory Legislative Assembly members and other clients, and promotes community understanding of the work of the Legislative Assembly and its committees.

## Output groups and outcomes

### Parliamentary services

**Outcome:** Parliamentary services that facilitate effective representation by members of the Legislative Assembly, good governance and parliamentary democracy.

#### Assembly services

Provide administrative and procedural support and advice to members, the parliament and its committees, including:

- producing parliamentary documentation and records, and managing related databases
- managing members' participation in the Commonwealth Parliamentary Association and other inter-parliamentary activities
- developing and managing parliamentary information, education and awareness programs.

#### Members and client services

Provide administrative services and support to members in accordance with the Remuneration Tribunal Determination.

#### Building management services

Provide a secure, safe and well-maintained facility and precinct to facilitate the operation of parliament and activities for members and other clients.

### Corporate and shared services

**Outcome:** Compliance with requirements to ensure delivery of the agency's core corporate and governance needs.

#### Corporate and governance

Provide a range of corporate and governance services to support the agency's functions.

### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Parliamentary services</b>	
<i>Assembly services</i>	
Chamber support and advice:	
– member satisfaction with chamber support and advice	98%
– records and transcripts produced within agreed timeframes	98%
Committee support:	
– member satisfaction with committee support	98%
– committees supported	7
– parliamentary committee reports completed	20
Information and education programs:	
– people attending educational and promotional activities	8 000
<i>Members and client services</i>	
Speaker and all members of the Legislative Assembly client satisfaction with services – internal services	95%
Speaker and all members of the Legislative Assembly client satisfaction with services – external services	95%
<i>Building management services</i>	
Client satisfaction with building amenity and safety	97%

# Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	
Capital	
Appropriation	
Output	24 608
Commonwealth	
Sales of goods and services	75
Interest revenue	
Goods and services received free of charge	4 509
Gain (+)/loss (-) on disposal of assets	
Other revenue	52
<b>TOTAL INCOME</b>	<b>29 244</b>
<b>EXPENSES</b>	
Employee expenses	19 760
Administrative expenses	
Purchases of goods and services	4 975
Repairs and maintenance	
Depreciation and amortisation	3 659
Services free of charge	4 509
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Community service obligations	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>32 903</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 3 659</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	9 688
Receivables	116
Prepayments	36
Inventories	8
Advances and investments	
Property, plant and equipment	260 503
Other assets	27
<b>TOTAL ASSETS</b>	<b>270 378</b>
<b>LIABILITIES</b>	
Deposits held	2
Creditors and accruals	424
Borrowings and advances	
Provisions	1 116
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>1 542</b>
<b>NET ASSETS</b>	<b>268 836</b>
<b>EQUITY</b>	
Capital	
Opening balance	162 763
Equity injections/withdrawals	41
Reserves	157 384
Accumulated funds	
Opening balance	- 47 693
Current year surplus (+)/deficit (-)	- 3 659
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>268 836</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	
Capital	
Appropriation	
Output	24 608
Commonwealth	
Other agency receipts from sales of goods and services	127
Interest received	
<b>Total operating receipts</b>	<b>24 735</b>
<b>Operating payments</b>	
Payments to employees	19 760
Payments for goods and services	4 975
Grants and subsidies paid	
Current	
Capital	
Community service obligations	
Interest paid	
<b>Total operating payments</b>	<b>24 735</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	2
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	<b>2</b>
<b>Investing payments</b>	
Purchases of assets	43
Advances and investing payments	
<b>Total investing payments</b>	<b>43</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 41</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	41
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	<b>41</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	
<b>Total financing payments</b>	
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>41</b>
Net increase (+)/decrease (-) in cash held	
Cash at beginning of financial year	9 688
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>9 688</b>



# Auditor-General's Office

Output group/Output	2020-21 Budget
	\$000
<b>Audits and reviews</b>	<b>4 515</b>
Audits and reviews	4 515
<b>Corporate and shared services</b>	<b>569</b>
Corporate and governance	406
Shared services received	163
<b>Total expenses</b>	<b>5 084</b>
<b>Appropriation</b>	
Output	3 088

## Agency profile

The Northern Territory Auditor-General's Office is a statutory office, established by the Legislative Assembly under the *Audit Act 1995*, to support the Auditor-General's delivery of the audit program through conducting:

- field work as part of examining financial information prepared by the Treasurer, agencies, statutory bodies and other public sector entities controlled by the Territory
- performance management and information system audits
- compliance audits and data analysis
- reviews of public information issued by public authorities.

## Output groups and outcomes

### Audits and reviews

**Outcome:** Parliament is informed on the performance and accountability of the Territory Government and audited entities are provided with recommendations to increase compliance with relevant legislation.

### Audits and reviews

Conduct efficient, effective and economical audits, reviews and referrals resulting in the timely delivery of reports, audit and review opinions and management letters. Provide a report to the Legislative Assembly at least once in each year containing findings and recommendations arising from audit activity.

### Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate service functions.

### Corporate and governance

Provide a range of corporate and governance services to support the agency's functions.

### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Audits and reviews</b>	
Statutory audits <sup>1</sup>	104
Other audits <sup>2</sup>	17
Reviews <sup>3</sup>	3
Audit opinions and review recommendations issued within statutory or agreed timeframes	100%

1 Audits of the Northern Territory's Public Account and other accounts (including government owned corporations, companies and statutory bodies) are pursuant to section 13 of the *Audit Act 1995*.

2 Includes performance management system audits undertaken pursuant to section 15 of the *Audit Act 1995*, data analytic tasks and audits of acquittals required by external funding bodies.

3 Includes reviews of referred information under the *Public Information Act 2010* and is principally dependent on the number of referrals received from members of the Legislative Assembly.

# Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	
Capital	
Appropriation	
Output	3 088
Commonwealth	
Sales of goods and services	1 833
Interest revenue	
Goods and services received free of charge	163
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>5 084</b>
<b>EXPENSES</b>	
Employee expenses	1 072
Administrative expenses	
Purchases of goods and services	3 849
Repairs and maintenance	
Depreciation and amortisation	
Services free of charge	163
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Community service obligations	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>5 084</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	630
Receivables	543
Prepayments	
Inventories	
Advances and investments	
Property, plant and equipment	
Other assets	
<b>TOTAL ASSETS</b>	<b>1 173</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	21
Borrowings and advances	
Provisions	137
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>158</b>
<b>NET ASSETS</b>	<b>1 015</b>
<b>EQUITY</b>	
Capital	
Opening balance	570
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	445
Current year surplus (+)/deficit (-)	
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>1 015</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	
Capital	
Appropriation	
Output	3 088
Commonwealth	
Other agency receipts from sales of goods and services	1 833
Interest received	
<b>Total operating receipts</b>	<b>4 921</b>
<b>Operating payments</b>	
Payments to employees	1 072
Payments for goods and services	3 849
Grants and subsidies paid	
Current	
Capital	
Community service obligations	
Interest paid	
<b>Total operating payments</b>	<b>4 921</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	
<b>Total investing payments</b>	
<b>NET CASH FROM INVESTING ACTIVITIES</b>	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	
<b>Total financing payments</b>	
<b>NET CASH FROM FINANCING ACTIVITIES</b>	
Net increase (+)/decrease (-) in cash held	
Cash at beginning of financial year	630
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>630</b>



# Northern Territory Electoral Commission

Output group/Output	2020-21 Budget
	\$000
<b>Electoral services</b>	<b>4 013</b>
Electoral services	4 013
<b>Corporate and shared services</b>	<b>866</b>
Corporate and governance	150
Shared services received	716
<b>Total expenses</b>	<b>4 879</b>
<b>Appropriation</b>	
Output	4 021

## Agency profile

The Northern Territory Electoral Commission provides an independent electoral service to the people of the Territory, the Legislative Assembly, municipal and regional councils and other organisations.

## Output groups and outcomes

### Electoral services

**Outcome:** An effective electoral service that conducts electoral events and redistributions fairly and lawfully, informs the community on electoral matters and maintains high public confidence and participation in the electoral process.

#### Electoral services

Provide a range of electoral services including the conduct of Legislative Assembly, regional and municipal councils, and fee-for-service elections, manage the redistribution of Legislative Assembly electoral boundaries, deliver electoral education sessions for schools and community groups, and improve the accuracy of the electoral roll through joint enrolment stimulation activities with the Australian Electoral Commission.

### Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate service functions.

#### Corporate and governance

Provide a range of corporate and governance services to support the agency's functions.

#### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Electoral services</b>	
Electors on the Territory electoral roll <sup>1</sup>	145 000
Participant numbers in electoral education sessions <sup>2</sup>	4 500
Enterprise agreement ballots conducted	4
Client satisfaction <sup>3</sup>	≥ 5

1 The Australian Electoral Commission manages the roll on a day-to-day basis under a joint rolls arrangement. Roll updates occur periodically in accordance with Australian Electoral Commission processes. A higher roll enrolment number does not necessarily reflect roll accuracy.

2 Primarily for school groups, conducted either in schools or at Parliament House in conjunction with its education program. Also includes adult groups, school elections run by Northern Territory Electoral Commission and participation in education events.

3 Clients include municipal and regional councils and other organisations. Measures range from a rating of 1 = extremely dissatisfied through to 6 = extremely satisfied.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	
Capital	
Appropriation	
Output	4 021
Commonwealth	
Sales of goods and services	50
Interest revenue	
Goods and services received free of charge	716
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>4 787</b>
<b>EXPENSES</b>	
Employee expenses	1 158
Administrative expenses	
Purchases of goods and services	2 892
Repairs and maintenance	
Depreciation and amortisation	113
Services free of charge	716
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Community service obligations	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>4 879</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 92</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	69
Receivables	27
Prepayments	11
Inventories	
Advances and investments	
Property, plant and equipment	84
Other assets	142
<b>TOTAL ASSETS</b>	<b>333</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	115
Borrowings and advances	
Provisions	255
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>370</b>
<b>NET ASSETS</b>	<b>- 37</b>
<b>EQUITY</b>	
Capital	
Opening balance	2 057
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	- 2 002
Current year surplus (+)/deficit (-)	- 92
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>- 37</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	
Capital	
Appropriation	
Output	4 021
Commonwealth	
Other agency receipts from sales of goods and services	50
Interest received	
<b>Total operating receipts</b>	<b>4 071</b>
<b>Operating payments</b>	
Payments to employees	1 158
Payments for goods and services	2 892
Grants and subsidies paid	
Current	
Capital	
Community service obligations	
Interest paid	
<b>Total operating payments</b>	<b>4 050</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>21</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	
<b>Total investing payments</b>	
<b>NET CASH FROM INVESTING ACTIVITIES</b>	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	21
Equity withdrawals	
<b>Total financing payments</b>	<b>21</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 21</b>
Net increase (+)/decrease (-) in cash held	
Cash at beginning of financial year	69
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>69</b>



# Office of the Independent Commissioner Against Corruption

Output group/Output	2020-21 Budget
	\$000
<b>Office of the Independent Commissioner Against Corruption</b>	<b>7 317</b>
Independent Commissioner Against Corruption operations	7 317
<b>Corporate and shared services</b>	<b>867</b>
Corporate and governance	397
Shared services received	470
<b>Total expenses</b>	<b>8 184</b>
<hr/>	
<b>Appropriation</b>	
Output	6 949

## Agency profile

The Office of the Independent Commissioner Against Corruption's role is to prevent, detect, investigate and respond to improper conduct by public officers, bodies and those who receive government funds, while protecting persons who assist in this role.

The Independent Commissioner Against Corruption is required to report on the general nature of allegations received, and indicate the kinds of activities undertaken to prevent, detect and respond to improper conduct.

## Output groups and outcomes

### Office of the Independent Commissioner Against Corruption

**Outcome:** Improve the integrity in administration of public funds.

#### Independent Commissioner Against Corruption operations

Prevent, detect, investigate and respond to improper conduct by government officers, bodies and those who receive government funds, while protecting those who assist with this role.

Deliver training, review practices, make recommendations, refer matters and make public comment to assist public authorities to improve their practice and procedures in the administration of public funds and ensure integrity.

### Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate services functions.

#### Corporate and governance

Provide a range of corporate and governance services to support the agency's functions.

#### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Office of the Independent Commissioner Against Corruption</b>	
Corruption prevention initiatives <sup>1</sup>	50
Satisfaction with prevention initiatives	80%
Reports acknowledged within 7 days	90%
Reports assessed within 30 days <sup>2</sup>	80%
Translation of investigations to formal reports <sup>3,4</sup>	90%
Compliance with section 126 of the <i>Independent Commissioner Against Corruption Act 2017</i> <sup>3,5</sup>	100%
Recommendations from Independent Commissioner Against Corruption reports to public bodies accepted <sup>3</sup>	80%

1 Initiatives include information sessions, training sessions, workshops and forums, incorporating regional and remote sessions.

2 Assessment commences from receipt of supporting information to completion of assessment.

3 New measure.

4 Refers to reports, public statements and recommendations issued under Division 7 of the *Independent Commissioner Against Corruption Act 2017*.

5 Section 126 of the *Independent Commissioner Against Corruption Act 2017* refers to the vetting process for staff of the Office of the Independent Commissioner Against Corruption.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	
Capital	
Appropriation	
Output	6 949
Commonwealth	
Sales of goods and services	
Interest revenue	
Goods and services received free of charge	470
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>7 419</b>
<b>EXPENSES</b>	
Employee expenses	4 900
Administrative expenses	
Purchases of goods and services	2 549
Repairs and maintenance	
Depreciation and amortisation	265
Services free of charge	470
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Community service obligations	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>8 184</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 765</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	2 108
Receivables	24
Prepayments	
Inventories	
Advances and investments	
Property, plant and equipment	2 001
Other assets	169
<b>TOTAL ASSETS</b>	<b>4 302</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	275
Borrowings and advances	
Provisions	338
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>613</b>
<b>NET ASSETS</b>	<b>3 689</b>
<b>EQUITY</b>	
Capital	
Opening balance	2 224
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	2 230
Current year surplus (+)/deficit (-)	- 765
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>3 689</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	
Capital	
Appropriation	
Output	6 949
Commonwealth	
Other agency receipts from sales of goods and services	
Interest received	
<b>Total operating receipts</b>	<b>6 949</b>
<b>Operating payments</b>	
Payments to employees	4 900
Payments for goods and services	2 549
Grants and subsidies paid	
Current	
Capital	
Community service obligations	
Interest paid	
<b>Total operating payments</b>	<b>7 449</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 500</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	
<b>Total investing payments</b>	
<b>NET CASH FROM INVESTING ACTIVITIES</b>	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	
<b>Total financing payments</b>	
<b>NET CASH FROM FINANCING ACTIVITIES</b>	
Net increase (+)/decrease (-) in cash held	- 500
Cash at beginning of financial year	2 608
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>2 108</b>



# Ombudsman's Office

Output group/Output	2020-21 Budget
	\$000
<b>Ombudsman's Office</b>	<b>1 693</b>
Ombudsman operations	1 693
<b>Information Commissioner</b>	<b>548</b>
Information Commissioner operations	548
<b>Corporate and shared services</b>	<b>672</b>
Corporate and governance	275
Shared services received	397
<b>Total expenses</b>	<b>2 913</b>
<hr/>	
<b>Appropriation</b>	
Output	2 516

## Agency profile

The role of the Ombudsman's Office is to improve the decision-making and administrative actions of public authorities and conduct of police officers, through:

- timely, effective, efficient, independent, impartial and fair investigation and resolution of complaints made by members of the public under the *Ombudsman Act 2009*
- the Office of the Information Commissioner, promoting knowledge about freedom of information (FOI) and privacy rights, and investigating and resolving complaints about FOI and privacy matters.

The Ombudsman is also required to inspect, audit and report on compliance by law enforcement agencies under telecommunications interception, controlled operations and surveillance devices legislation.

## Output groups and outcomes

### Ombudsman's Office

**Outcome:** Improved public administration.

#### Ombudsman operations

Resolve complaints about Territory government agencies, police and local government councils. Make recommendations for improvements to public administration and assist public authorities to improve their practices and procedures.

### Information Commissioner

**Outcome:** Improved understanding and awareness of FOI and privacy rights.

#### Information Commissioner operations

Provide advice and promote knowledge about FOI and privacy rights. Resolve complaints about FOI and privacy matters, and related applications.

### Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate service functions.

**Corporate and governance**

Provide a range of corporate and governance services in support of the Ombudsman and Information Commissioner operations.

**Shared services received**

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

**Key performance indicators**

	2020-21 Budget
<b>Ombudsman's Office</b>	
Approaches received	2 500
Approaches finalised	2 500
Police approaches finalised within 90 days	90%
Other approaches finalised within 28 days	90%
Recommendations accepted	90%
<b>Information Commissioner</b>	
General enquiries	450
Complaints/applications received	60
Complaints/applications finalised	45
Policy assistance hours	500

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	
Capital	
Appropriation	
Output	2 516
Commonwealth	
Sales of goods and services	
Interest revenue	
Goods and services received free of charge	397
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>2 913</b>
<b>EXPENSES</b>	
Employee expenses	2 235
Administrative expenses	
Purchases of goods and services	281
Repairs and maintenance	
Depreciation and amortisation	
Services free of charge	397
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Community service obligations	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>2 913</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	1 641
Receivables	3
Prepayments	7
Inventories	
Advances and investments	
Property, plant and equipment	
Other assets	
<b>TOTAL ASSETS</b>	<b>1 651</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	38
Borrowings and advances	
Provisions	406
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>444</b>
<b>NET ASSETS</b>	<b>1 207</b>
<b>EQUITY</b>	
Capital	
Opening balance	295
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	912
Current year surplus (+)/deficit (-)	
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>1 207</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	
Capital	
Appropriation	
Output	2 516
Commonwealth	
Other agency receipts from sales of goods and services	
Interest received	
<b>Total operating receipts</b>	<b>2 516</b>
<b>Operating payments</b>	
Payments to employees	2 235
Payments for goods and services	281
Grants and subsidies paid	
Current	
Capital	
Community service obligations	
Interest paid	
<b>Total operating payments</b>	<b>2 516</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	
<b>Total investing payments</b>	
<b>NET CASH FROM INVESTING ACTIVITIES</b>	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	
<b>Total financing payments</b>	
<b>NET CASH FROM FINANCING ACTIVITIES</b>	
Net increase (+)/decrease (-) in cash held	
Cash at beginning of financial year	1 641
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>1 641</b>



# Department of Treasury and Finance

Output group/Output	2020-21 Budget
	\$000
<b>Financial management</b>	<b>5 431</b>
Financial management	5 431
<b>Economic</b>	<b>139 416</b>
Economic services	7 170
Payments on behalf of government	132 246
<b>Territory revenue</b>	<b>17 771</b>
Territory revenue	4 461
Home owner assistance	13 310
<b>Superannuation</b>	<b>1 973</b>
Superannuation	1 973
<b>Economic regulation</b>	<b>1 414</b>
Utilities Commission	1 414
<b>Corporate and shared services</b>	<b>8 952</b>
Corporate and governance	1 610
Shared services received	7 037
Shared services provided	305
<b>Total expenses</b>	<b>174 957</b>
<b>Appropriation</b>	
Output	150 662

## Agency profile

The Department of Treasury and Finance provides analysis and advice to support the long-term economic development of the Territory. This is achieved by providing specialist fiscal, economic and commercial policy advice to government, focusing on sustainable government finances, economic efficiency and effective risk management.

## Output groups and outcomes

### Financial management

**Outcome:** Effective financial management analysis, reporting and strategic policy advice to the government regarding whole of government resource issues and major government priorities.

#### Financial management

Provide financial management analysis, reporting and strategic policy advice to inform government decision-making on whole of government resource issues. Manage the Central Holding Authority (CHA), provide financial leadership to Territory Government agencies and meet the Territory's financial reporting obligations.

## Economic

**Outcome:** Effective policy advice on economic, commercial, demographic and intergovernmental financial issues affecting the Territory.

### Economic services

Provide economic forecasts, analysis and policy advice to assist government decision-making.

### Payments on behalf of government

Payments made on behalf of government as a result of formal agreements or legislative requirements, including CSOs for uniform tariffs for utilities.

## Territory revenue

**Outcome:** Fair, efficient and timely Territory own-source revenue management services and timely and accurate advice.

### Territory revenue

Administer legislation and provide services, forecasts and advice relevant to the Territory's own-source revenue.

### Home owner assistance

Administer assistance schemes to encourage home ownership.

## Superannuation

**Outcome:** Superannuation services and advice that meet the expectations of scheme members and enable government to meet its obligations.

### Superannuation

Deliver superannuation services and advice to scheme members, the Commissioner for Public Employment, payroll services and government.

## Economic regulation

**Outcome:** An economic regulatory framework that promotes competition and fair and efficient market conduct or, in the absence of a competitive market, prevents the misuse of monopoly power.

### Utilities Commission

Regulate businesses in regulated industries (power, water, sewerage and ports) to achieve competitive market outcomes for consumers.

## Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate services functions.

### Corporate and governance

Provide corporate and governance services to support the agency's functions, including executive support and corporate communications.

### Shared services received

Receive shared corporate services from the Department of the Chief Minister and Cabinet, including financial and business services, and governance and risk services. Receive other corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

### Shared services provided

Provide corporate and governance services to support the Northern Territory Treasury Corporation.

## Key performance indicators

	2020-21 Budget
<b>Financial management</b>	
Compliance with financial reporting and disclosure obligations, as specified in the FITA	100%
Ministerial advice provided within allotted timeframes <sup>1</sup>	80%
<b>Economic</b>	
Variation between key economic forecasts and actual outcomes <sup>2</sup>	≤ 1ppt
Variation between gross state product growth rate forecast and the actual outcome	≤ 2ppt
Ministerial advice provided within allotted timeframes <sup>1</sup>	80%
<b>Territory revenue</b>	
Variation between revenue forecast and actual outcome	≤ 5%
Ministerial advice provided within allotted timeframes <sup>1</sup>	80%
Assessments, audits and objections completed within timeframes set out in the Territory Revenue Office Service Charter	80%
Grant application decisions and payments made within timeframes set out in the Territory Revenue Office Service Charter	95%
<b>Superannuation</b>	
Member statements issued within approved timeframes	100%
<b>Economic regulation</b>	
Determinations and approvals issued within statutory timeframes	100%
Codes, guidelines and licences reviewed for currency and relevance, as planned for the financial year	100%

1 Refers to advice sought on correspondence to the Treasurer.

2 Key economic forecasts include: population, employment, unemployment, CPI and wage price index.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	
Capital	
Appropriation	
Output	150 662
Commonwealth	
Sales of goods and services	305
Interest revenue	
Goods and services received free of charge	7 037
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>158 004</b>
<b>EXPENSES</b>	
Employee expenses	15 939
Administrative expenses	
Purchases of goods and services	5 911
Repairs and maintenance	
Depreciation and amortisation	3
Services free of charge	7 037
Other administrative expenses	6 478
Grants and subsidies expenses	
Current	33 505
Capital	
Community service obligations	106 075
Interest expenses	9
<b>TOTAL EXPENSES</b>	<b>174 957</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 16 953</b>

### Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	570 436
Commonwealth revenue	
GST revenue	2 516 648
Specific purpose payments	399 305
National partnership agreements	673 668
Current grants	14 505
Capital grants	
Fees from regulatory services	438
Interest revenue	
Royalties and rents	316 878
Other revenue	300
<b>TOTAL INCOME</b>	<b>4 492 178</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	27 923
Receivables	115
Prepayments	56
Inventories	
Advances and investments	25 000
Property, plant and equipment	24
Other assets	
<b>TOTAL ASSETS</b>	<b>53 118</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	828
Borrowings and advances	
Provisions	2 569
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>3 397</b>
<b>NET ASSETS</b>	<b>49 721</b>
<b>EQUITY</b>	
Capital	
Opening balance	- 21 519
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	88 193
Current year surplus (+)/deficit (-)	- 16 953
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>49 721</b>

### Assets and liabilities administered for the Central Holding Authority

<b>ASSETS</b>	
Taxes receivable	55 444
Grants and subsidies receivable	
Royalties and rent receivable	169 780
Other receivables	59 075
<b>TOTAL ASSETS</b>	<b>284 299</b>
<b>LIABILITIES</b>	
Central Holding Authority income payable	235 866
Unearned Central Holding Authority income	48 433
<b>TOTAL LIABILITIES</b>	<b>284 299</b>
<b>NET ASSETS</b>	

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	
Capital	
Appropriation	
Output	150 662
Commonwealth	
Other agency receipts from sales of goods and services	305
Interest received	
<b>Total operating receipts</b>	<b>150 967</b>
<b>Operating payments</b>	
Payments to employees	15 939
Payments for goods and services	12 389
Grants and subsidies paid	
Current	33 505
Capital	
Community service obligations	106 075
Interest paid	9
<b>Total operating payments</b>	<b>167 917</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 16 950</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	
<b>Total investing payments</b>	
<b>NET CASH FROM INVESTING ACTIVITIES</b>	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	
<b>Total financing payments</b>	
<b>NET CASH FROM FINANCING ACTIVITIES</b>	
Net increase (+)/decrease (-) in cash held	- 16 950
Cash at beginning of financial year	44 873
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>27 923</b>

# Central Holding Authority

## Overview

CHA records the following on behalf of the Territory:

- revenue, classified as Territory revenue. The main categories are taxation, royalties, fines revenue, untied grants (predominantly GST revenue), and national partnership and specific purpose payments from the Commonwealth
- expenses, limited to those managed on behalf of the Territory. The main expense is appropriation to agencies. Other expenses include interest on Territory borrowings, interest on the cash balances of government businesses, superannuation and long service leave costs
- assets that are not assigned to agencies, such as the Territory's investment portfolio and Conditions of Service Reserve
- liabilities, where it is not practical or effective to assign to individual agencies. CHA holds two major liabilities: Territory borrowings and unfunded employee liabilities. Territory borrowings comprise the stock of general government debt used to fund major infrastructure in the Territory since self-government. Unfunded employee liabilities are those accrued but not yet due to be paid, such as superannuation and long service leave.

## Appropriations from the Central Holding Authority

The *Appropriation Act* provides CHA with the authority to pay appropriations for specific purposes. The main appropriation purposes are output, capital and Commonwealth.

Output appropriation is the operating payment to each agency for the outputs they provide.

Capital appropriation is the payment for capital investment. Capital works for most general government agencies are centrally managed by the Department of Infrastructure, Planning and Logistics, which receives capital appropriation for capital works managed on behalf of other agencies. The Department of Territory Families, Housing and Communities receives capital appropriation to manage urban and remote housing capital works. General government agencies also receive capital appropriation for capital items and payment of advances.

Commonwealth appropriation relates to national partnership and specific purpose payment funding received by the Territory. Commonwealth Treasury makes payments to the Territory's Department of Treasury and Finance on behalf of CHA that are then passed on to the relevant agencies as Commonwealth appropriation.

Other appropriation purposes include those paid for employee entitlements (such as superannuation and long service leave), interest, taxes, other administrative payments and Treasurer's Advance.

Most revenue received by the Territory is recorded in the CHA operating statement, including GST revenue, national partnership and specific purpose payments, and Territory taxes. Funds are provided to agencies as output appropriation, capital appropriation or Commonwealth appropriation, which can be for operational or capital purposes. Output appropriation is recorded in the operating and cash flow statements, whereas capital appropriation is recorded only in the cash flow statement.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	622 962
Commonwealth revenue	
GST revenue	2 516 648
Specific purpose payments	399 305
National partnership agreements	673 668
Current grants	14 505
Capital grants	26 710
Fees from regulatory services	21 361
Interest revenue	66 177
Royalties, rents and dividends	384 212
Superannuation contributions	33 557
Other revenue	61 804
<b>TOTAL INCOME</b>	<b>4 820 909</b>
<b>EXPENSES</b>	
Long service leave expense	45 155
Superannuation expense	216 479
Other salary expenses	30 190
Administrative expenses	820
Interest expense	248 315
Appropriation expenses	5 382 781
<b>TOTAL EXPENSES</b>	<b>5 923 740</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 1 102 831</b>
<b>OTHER COMPREHENSIVE INCOME</b>	
Remeasurement of superannuation liability	111 708
Revaluations and asset impairment	
Net actuarial gains (losses) – other	
<b>TOTAL OTHER COMPREHENSIVE INCOME</b>	<b>111 708</b>
<b>COMPREHENSIVE RESULT</b>	<b>- 991 123</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	262 243
Receivables	245 960
Prepayments	52 176
Advances and investments	1 583 307
Equity investments	13 686 170
Other assets	
<b>TOTAL ASSETS</b>	<b>15 829 856</b>
<b>LIABILITIES</b>	
Deposits held	763 901
Creditors and accruals	14 596
Borrowings and advances	7 784 755
Superannuation liability	4 146 368
Provision for long service leave	361 271
Provision for workers' compensation	176 056
Other liabilities	65 792
<b>TOTAL LIABILITIES</b>	<b>13 312 739</b>
<b>NET ASSETS</b>	<b>2 517 117</b>
<b>EQUITY</b>	
Capital	
Reserves	
Accumulated funds	
Opening balance	3 508 240
Current year surplus (+)/deficit (-)	- 991 123
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>2 517 117</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	618 205
Commonwealth revenue received	
GST receipts	2 516 648
Specific purpose payments	399 305
National partnership agreements	535 130
Current grants	14 505
Capital grants	28 302
Receipts from regulatory services	21 361
Interest received	46 963
Royalties, rents and dividends received	390 501
Superannuation contributions	33 557
Other receipts	62 266
<b>Total operating receipts</b>	<b>4 666 743</b>
<b>Operating payments</b>	
Long service leave payments	45 155
Superannuation benefits paid	227 027
Other salary payments	70 445
Payments for goods and services	2 320
Interest paid	246 842
Appropriation payments	5 403 482
<b>Total operating payments</b>	<b>5 995 271</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 1 328 528</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Repayment of advances	
Equity withdrawals from agencies	126 256
Other investing receipts	
<b>Total investing receipts</b>	<b>126 256</b>
<b>Investing payments</b>	
Advance payments	48 040
Appropriation payments	782 196
Equity injections to agencies	255 009
<b>Total investing payments</b>	<b>1 085 245</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 958 989</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	2 353 000
Deposits received	- 1 142 710
<b>Total financing receipts</b>	<b>1 210 290</b>
<b>Financing payments</b>	
Repayment of borrowings	4 553
<b>Total financing payments</b>	<b>4 553</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>1 205 737</b>
Net increase (+)/decrease (-) in cash held	- 1 081 780
Cash at beginning of financial year	1 344 023
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>262 243</b>

# Northern Territory Treasury Corporation

Business line	2020-21 Budget
	\$000
<b>Income</b>	<b>318 753</b>
Government loans and investments	318 753
<b>Expenses</b>	<b>295 445</b>
Government loans and investments	295 445
<b>Surplus (+)/deficit (-) before income tax</b>	<b>23 308</b>

## Business division profile

The Northern Territory Treasury Corporation is the central financing authority for the Territory Government. The corporation undertakes borrowing and investment activities on behalf of the Territory and provides cost-effective loans to its public sector clients.

## Business line

### Government loans and investments

Fund loans to government using appropriate borrowing strategies and risk management principles. Invest government surplus cash balances, on behalf of CHA, with the aim of optimising returns within approved guidelines and cash flow requirements.

## Key performance indicators

	2020-21 Budget
<b>Government loans and investments</b>	
Weighted average cost of borrowing during the year <sup>1</sup>	2%
Borrowing rate margin compared to industry peers	≤ 0.50%
Investment portfolio return above benchmark <sup>2</sup>	≥ index
Volatility of investment portfolio return against benchmark <sup>2</sup>	± 0.25%

1 Borrowing cost forecasts are based on prevailing financial market expectations for interest rates and the corporation's expected borrowing profile.

2 The benchmark is the Bloomberg AUSBond Bank Bill Index.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Grants and subsidies revenue	
Current	
Capital	
Community service obligations	
Sales of goods and services	822
Interest revenue	317 931
Rent and dividends	
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>318 753</b>
<b>EXPENSES</b>	
Employee expenses	701
Administrative expenses	
Purchases of goods and services	2 364
Repairs and maintenance	
Depreciation and amortisation	4
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Interest expenses	292 376
<b>TOTAL EXPENSES</b>	<b>295 445</b>
<b>SURPLUS (+)/DEFICIT (-) BEFORE INCOME TAX</b>	<b>23 308</b>
Income tax expense	6 992
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>16 316</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	18 098
Receivables	5 222
Prepayments	109
Inventories	
Advances and investments	9 515 573
Property, plant and equipment	7
Other assets	
<b>TOTAL ASSETS</b>	<b>9 539 009</b>
<b>LIABILITIES</b>	
Deposits held	335
Creditors and accruals	64 004
Borrowings and advances	9 429 602
Provisions	23 437
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>9 517 378</b>
<b>NET ASSETS</b>	<b>21 631</b>
<b>EQUITY</b>	
Capital	
Opening balance	18 714
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	2 917
Current year surplus (+)/deficit (-)	16 316
Dividends paid/payable	- 16 316
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>21 631</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Grants and subsidies received	
Current	
Capital	
Community service obligations	
Receipts from sales of goods and services	822
Interest received	316 840
<b>Total operating receipts</b>	<b>317 662</b>
<b>Operating payments</b>	
Payments to employees	701
Payments for goods and services	2 364
Grants and subsidies paid	
Current	
Capital	
Interest paid	285 785
Income tax paid	11 994
<b>Total operating payments</b>	<b>300 844</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>16 818</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	298 501
Sales of investments	
<b>Total investing receipts</b>	<b>298 501</b>
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	2 745 000
<b>Total investing payments</b>	<b>2 745 000</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 2 446 499</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	1 680 974
Deposits received	
Equity injections	
<b>Total financing receipts</b>	<b>1 680 974</b>
<b>Financing payments</b>	
Repayment of borrowings	107 699
Finance lease payments	4
Dividends paid	27 987
Equity withdrawals	
<b>Total financing payments</b>	<b>135 690</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>1 545 284</b>
Net increase (+)/decrease (-) in cash held	- 884 397
Cash at beginning of financial year	902 495
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>18 098</b>

# Land Development Corporation

Business line	2020-21 Budget
	\$000
<b>Income</b>	<b>33 575</b>
Residential development	19 809
Industrial development	13 766
<b>Expenses</b>	<b>30 589</b>
Residential development	19 577
Industrial development	11 012
<b>Surplus (+)/deficit (-) before income tax</b>	<b>2 986</b>
Residential development	232
Industrial development	2 754

## Business division profile

The Land Development Corporation underpins economic development through the provision of strategic industrial land and marine infrastructure.

The corporation also facilitates the delivery of innovative residential and mixed-use developments, with emphasis on affordability, regional development and innovation, largely through partnership arrangements with the private sector.

## Business line

### Residential development

Provide affordable, innovative and appropriate residential property solutions through the development and delivery of a range of residential projects.

### Industrial development

Ensure the availability, development and management of strategic industrial land at Middle Arm Industrial Precinct, Wishart, Tiwi Islands, Holtze Industrial Estate and the East Arm Logistics Precinct, incorporating the Darwin Business Park and Marine Industry Park.

## Key performance indicators

	2020-21 Budget
<b>Residential development</b>	
Residential projects managed	3
<b>Industrial development</b>	
Industrial lots contracted for sale	4
Industrial leases managed	16
Industrial licences managed	11
Lease and licence rent collected on time	85%

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Grants and subsidies revenue	
Current	
Capital	5 818
Community service obligations	
Sales of goods and services	25 526
Interest revenue	65
Rent and dividends	1 666
Gain (+)/loss (-) on disposal of assets	
Other revenue	500
<b>TOTAL INCOME</b>	<b>33 575</b>
<b>EXPENSES</b>	
Employee expenses	3 300
Administrative expenses	
Purchases of goods and services	25 106
Repairs and maintenance	572
Depreciation and amortisation	747
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Interest expenses	864
<b>TOTAL EXPENSES</b>	<b>30 589</b>
<b>SURPLUS (+)/DEFICIT (-) BEFORE INCOME TAX</b>	<b>2 986</b>
Income tax expense	
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>2 986</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	18 212
Receivables	312
Prepayments	25
Inventories	122 141
Advances and investments	
Property, plant and equipment	14 008
Other assets	289
<b>TOTAL ASSETS</b>	<b>154 987</b>
<b>LIABILITIES</b>	
Deposits held	168
Creditors and accruals	4 131
Borrowings and advances	21 031
Provisions	320
Other liabilities	5 102
<b>TOTAL LIABILITIES</b>	<b>30 752</b>
<b>NET ASSETS</b>	<b>124 235</b>
<b>EQUITY</b>	
Capital	
Opening balance	54 339
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	66 910
Current year surplus (+)/deficit (-)	2 986
Dividends paid/payable	
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>124 235</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Grants and subsidies received	
Current	
Capital	5 818
Community service obligations	
Receipts from sales of goods and services	18 758
Interest received	65
<b>Total operating receipts</b>	<b>24 641</b>
<b>Operating payments</b>	
Payments to employees	3 300
Payments for goods and services	29 828
Grants and subsidies paid	
Current	
Capital	
Interest paid	874
Income tax paid	
<b>Total operating payments</b>	<b>34 002</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 9 361</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	
<b>Total investing payments</b>	
<b>NET CASH FROM INVESTING ACTIVITIES</b>	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	292
Dividends paid	
Equity withdrawals	
<b>Total financing payments</b>	<b>292</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 292</b>
Net increase (+)/decrease (-) in cash held	- 9 653
Cash at beginning of financial year	27 865
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>18 212</b>

# Northern Territory Police, Fire and Emergency Services

Output group/Output	2020-21 Budget
	\$000
<b>Community safety and crime prevention</b>	<b>126 593</b>
Community safety and crime prevention	126 593
<b>General policing, crime detection, investigation and prosecution</b>	<b>229 830</b>
Response services	75 232
Investigations	102 675
Services to the judicial process	51 923
<b>Road safety services</b>	<b>32 451</b>
Road safety services	32 451
<b>Fire prevention and response management</b>	<b>44 815</b>
Fire prevention and response management	44 815
<b>Emergency services</b>	<b>2 923</b>
Emergency services	2 923
<b>Corporate and shared services</b>	<b>50 983</b>
Corporate and governance	14 111
Shared services received	36 872
<b>Total expenses</b>	<b>487 595</b>
<b>Appropriation</b>	
Output	391 573
Capital	13 135
Commonwealth	26 379

## Agency profile

The Northern Territory Police, Fire and Emergency Services is a tri-service agency comprising the Northern Territory Police Force, the Northern Territory Fire and Rescue Service and the Northern Territory Emergency Service, with a joint mission to serve and protect our community to achieve our vision of a safe and resilient Territory.

## Output groups and outcomes

### Community safety and crime prevention

**Outcome:** Enhanced community safety and resilience through crime prevention and partnerships with the community and stakeholders.

#### Community safety and crime prevention

Provide a range of services to address community safety, including:

- fostering community partnerships to develop local solutions for local issues and enhance social amenity
- proactive strategies aimed at preventing and reducing opportunities and conditions for crime to occur
- delivering highly visible frontline police services
- managing repeat and high risk offenders, and supporting programs aimed at addressing offender behaviour

- identifying and tackling the drivers of underlying issues and social dysfunction
- utilising evidence and intelligence to target and intervene in emerging trends
- assessing risks and vulnerabilities and developing preventative strategies to improve community safety.

## **General policing, crime detection, investigation and prosecution**

**Outcome:** Effective and efficient response, investigation and prosecution services.

### **Response services**

Provide the capacity to respond to requests for assistance from the community, including:

- response tasking and incident attendance
- call centre operations
- use of technology, innovation and flexibility
- search and rescue.

### **Investigations**

Provide high quality and professional investigative services to the community, including:

- partnering with stakeholders to provide the highest standard of service to victims
- effectively using intelligence to assist crime investigations
- innovative and technology-led investigation services
- crime scene examination and forensic analysis.

### **Services to the judicial process**

Provide prosecution services, court case and evidence presentation, bail processing and reporting, and support to the Coroner. In addition, provide custody and transport of persons, care and protection of victims and witnesses, and diversion of juveniles from the criminal justice system.

## **Road safety services**

**Outcome:** An environment that encourages road users to behave safely and lawfully.

### **Road safety services**

Provide education and enforcement activities that contribute to road-user behaviour and safety, and compliance with road laws. Respond to motor vehicle accidents, undertake adequate investigation, and report to the Coroner and other relevant stakeholders.

## **Fire prevention and response management**

**Outcome:** The incidence and impact of fire and other emergencies are minimised.

### **Fire prevention and response management**

Provide a range of fire and emergency management activities aimed at:

- building community resilience through community partnerships, education and training
- prevention and preparedness, with a focus on proactive hazard reduction
- enhancing preparedness, response and recovery capability and capacity.

## Emergency services

**Outcome:** Effective counter-disaster planning and mitigation measures to minimise the impact of disasters and hazards on Territorians.

### Emergency services

Provide a range of emergency management activities aimed at prevention, preparedness, response and recovery, and partner with stakeholders to build community resilience through targeted risk awareness and education programs.

## Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership, the provision of corporate services functions, and effective internal controls and improvements in managing public resources.

### Corporate and governance

Provide a range of corporate and governance services to support the agency's functions.

### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Community safety and crime prevention</b>	
People who felt safe home alone at night	≥ 80%
People who were satisfied in general with police services	≥ 80%
People who agreed that police perform their job professionally	≥ 85%
<b>General policing, crime detection, investigation and prosecution</b>	
<i>Response services</i>	
000 calls answered within 10 seconds	≥ 90%
131 444 calls answered within 20 seconds	≥ 80%
<i>Investigations</i>	
People who were satisfied with police in their most recent contact	≥ 80%
<i>Services to the judicial process</i>	
Youth diversions as a proportion of youth diversion considerations <sup>1</sup>	≥ 30%
Rate of re-offending after youth justice conferences	≤ 20%
<b>Road safety services</b>	
Drivers breath tested <sup>2</sup>	≥ 159 000
People who had driven in the previous six months when possibly over the alcohol limit	≤ 10%
People who had driven in the previous six months more than 10km/h above the speed limit	≤ 60%
Road deaths per 100 000 registered vehicles	≤ 22.9
<b>Fire prevention and response management</b>	
Community resilience education and awareness programs delivered	≥ 500
Incident response time (average)	≤ 8 mins
Structure fires contained to room or object of origin	≥ 90%
Building and fire safety inspections conducted by operational crews	≥ 350
<b>Emergency services</b>	
Members of the public participating in community education, awareness and prevention programs	≥ 2 000
Northern Territory Emergency Services recognised courses delivered to emergency services personnel	≥ 50
Emergency plans that have undergone an annual review (local, regional and Territory-wide)	100%

1 Revised measure.

2 Revised methodology used to measure indicator based on population.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	1 613
Capital	
Appropriation	
Output	391 573
Commonwealth	26 379
Sales of goods and services	4 792
Interest revenue	
Goods and services received free of charge	36 872
Gain (+)/loss (-) on disposal of assets	100
Other revenue	900
<b>TOTAL INCOME</b>	<b>462 229</b>
<b>EXPENSES</b>	
Employee expenses	339 087
Administrative expenses	
Purchases of goods and services	84 447
Repairs and maintenance	
Depreciation and amortisation	26 668
Services free of charge	36 872
Other administrative expenses	
Grants and subsidies expenses	
Current	245
Capital	
Community service obligations	
Interest expenses	276
<b>TOTAL EXPENSES</b>	<b>487 595</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 25 366</b>

### Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	
Commonwealth revenue	
Current grants	
Capital grants	1 436
Fees from regulatory services	5 351
Interest revenue	
Royalties and rents	
Other revenue	
<b>TOTAL INCOME</b>	<b>6 787</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	7 275
Receivables	1 827
Prepayments	68
Inventories	3 861
Advances and investments	
Property, plant and equipment	401 079
Other assets	1 047
<b>TOTAL ASSETS</b>	<b>415 157</b>
<b>LIABILITIES</b>	
Deposits held	5 697
Creditors and accruals	7 986
Borrowings and advances	9 805
Provisions	53 759
Other liabilities	626
<b>TOTAL LIABILITIES</b>	<b>77 873</b>
<b>NET ASSETS</b>	<b>337 284</b>
<b>EQUITY</b>	
Capital	
Opening balance	558 843
Equity injections/withdrawals	13 135
Reserves	124 072
Accumulated funds	
Opening balance	- 333 400
Current year surplus (+)/deficit (-)	- 25 366
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>337 284</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	1 613
Capital	
Appropriation	
Output	391 573
Commonwealth	26 379
Other agency receipts from sales of goods and services	5 692
Interest received	
<b>Total operating receipts</b>	<b>425 257</b>
<b>Operating payments</b>	
Payments to employees	339 087
Payments for goods and services	84 447
Grants and subsidies paid	
Current	245
Capital	
Community service obligations	
Interest paid	276
<b>Total operating payments</b>	<b>424 055</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>1 202</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	4 692
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	<b>4 692</b>
<b>Investing payments</b>	
Purchases of assets	17 827
Advances and investing payments	
<b>Total investing payments</b>	<b>17 827</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 13 135</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	13 135
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	<b>13 135</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	1 354
Equity withdrawals	
<b>Total financing payments</b>	<b>1 354</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>11 781</b>
Net increase (+)/decrease (-) in cash held	- 152
Cash at beginning of financial year	7 427
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>7 275</b>



# Department of Industry, Tourism and Trade

Output group/Output	2020-21 Budget
	\$000
<b>Primary industries</b>	<b>48 655</b>
Agriculture	18 014
Fisheries	12 782
Biosecurity and animal welfare	17 859
<b>Mines and energy</b>	<b>28 316</b>
Resource industry development services	10 479
Mines services	10 455
Energy services	7 382
<b>Tourism and events</b>	<b>96 801</b>
Tourism	68 352
Events	28 449
<b>Business, innovation and workforce</b>	<b>255 293</b>
Business and Innovation NT	151 142
Workforce NT	98 536
Northern Australia development, market engagement and trade	5 615
<b>Industry and economic analysis</b>	<b>8 603</b>
Economic reform	2 549
Industry development	6 054
<b>Renewables and energy</b>	<b>6 805</b>
Office of Sustainable Energy	6 805
<b>Regulatory services</b>	<b>37 949</b>
Licensing NT	37 949
<b>Corporate and shared services</b>	<b>33 381</b>
Corporate and governance	10 957
Shared services received	22 424
<b>Total expenses</b>	<b>515 803</b>
<b>Appropriation</b>	
Output	431 171
Capital	251
Commonwealth	29 875

## Agency profile

The Department of Industry, Tourism and Trade has been established to help achieve the Territory Government's goal of creating a \$40 billion economy by 2030. The department is striving to create a vibrant and resilient economy for all Territorians through the sustainable growth of each of the Territory's key industry sectors. The vision is to support a globally competitive trade and investment environment, grow local workforce and business capability and connect business and government across industries and regions.

## Output groups and outcomes

### Primary industries

**Outcome:** Increased economic growth and viability of existing and emerging primary industries.

#### Agriculture

Promote and enable economic growth in partnership with industry, through research, development, and capacity-building projects and activities that support new and existing agribusinesses. Secure sustainable markets for Territory produce across agriculture, horticulture, forestry, cattle and buffalo businesses.

#### Fisheries

Work in partnership with industry and the community to ensure sustainability, best use and fair access to the Territory's aquatic resources for the economic benefit and enjoyment of all Territorians.

#### Biosecurity and animal welfare

Support Territory economic development and underpin market access for agricultural products by providing research, extension and diagnostic functions, and through excluding, eradicating and managing plant pest and animal disease risks.

Work with stakeholders to respond to animal cruelty complaints and ensure best practice animal welfare standards are adhered to within the Territory.

### Mines and energy

**Outcome:** Minerals and petroleum project development is facilitated through quality geological information, efficient and effective administration of laws regulating land tenure and titles, exploration and production activities.

#### Resource industry development services

Support resource exploration through the acquisition, management, delivery and promotion of geoscience information and data. Manage statutory reporting of exploration and production, and provide access to industry reports, data and drill core.

#### Mines services

Mining development is facilitated in accordance with the *Mining Management Act 2001* and the *Mineral Titles Act 2010*, through efficient and effective regulation of mineral titles, mining activities from mineral exploration to production and closure, and addressing legacy issues from past mining activities.

#### Energy services

Advance the Territory's economic development and energy security through administration of exploration applications and permits, licences, resource management, operational approvals and regulatory activities, including monitoring and compliance under the *Petroleum Act 1984* and *Energy Pipelines Act 1981*.

### Tourism and events

**Outcome:** Increased visitation to the Territory.

#### Tourism

Market the Territory as a desirable visitor destination, and encourage and facilitate sustainable growth of the tourism industry.

#### Events

Support the operation of the Northern Territory Major Events Company.

## Business, innovation and workforce

**Outcome:** A diversified and growing Territory economy with capable businesses and a skilled workforce that meets the current industry needs and future economic opportunities.

### Business and Innovation NT

Foster increased competitiveness and productivity, including Aboriginal and regional enterprises and priority industry sectors, by building capability through targeted grant programs, business services and advice, and supporting business incubation and innovation.

### Workforce NT

Administer the vocational education and training (VET) system. Ensure the skill requirements of the Territory economy are met through responsive programs and systems aligned to the needs of Territory employers through workforce growth and skilled migration initiatives.

### Northern Australia development, market engagement and trade

Drive the development and implementation of the Northern Australia agenda. Promote and secure international trade and investment opportunities in the Territory by building strong international relationships to the mutual benefit of local businesses and investment partners. Facilitate economic opportunities across key industry sectors.

## Industry and economic analysis

**Outcome:** Private investment, job creation and a growing and diversified Territory economy is facilitated through the delivery of whole of government economic and industry development policies, strategies and projects.

### Economic reform

Identify and drive economic development and regulatory reform initiatives, and undertake economic analysis to support and inform the advice provided.

### Industry development

Drive strategies and initiatives that support growth in key industry sectors. Responsible for the whole of government procurement framework, including strategic procurement governance, reform and capability leadership.

Develop and provide advice on infrastructure policies and strategies, and undertake preliminary planning for major infrastructure projects and commercial opportunities to support private investment.

## Renewables and energy

**Outcome:** Fifty per cent of energy consumption is supplied by renewable sources by 2030.

### Office of Sustainable Energy

Develop and coordinate delivery of energy policies and strategies, and the implementation of renewable energy initiatives in the Territory. Develop strategies to support emerging clean energy industries and drive electricity industry reforms that provide long-term efficient renewable, secure and cost-effective energy for the Territory.

## Regulatory services

**Outcome:** A policy and regulatory framework that balances industry, business and community needs.

### Licensing NT

Administer the Territory's licensing regimes for a range of gaming, liquor, racing, consumer and trading activities. Minimise potential harm to the community through targeted compliance activity of high risk areas in a range of liquor, gambling, racing, consumer and trading

environments. Administer funding support for gambling-related research, amelioration programs and community non-profit group projects.

## Corporate and shared services

**Outcome:** Improved organisational performance and governance through strategic leadership and the provision of corporate support functions.

### Corporate and governance

Provide a range of corporate and governance services to support the agency's functions.

### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Primary industries</b>	
<i>Agriculture</i>	
Research, development and extension publications and events delivered	116
Projects to facilitate Aboriginal economic development opportunities	20
<i>Fisheries</i>	
Capacity building visits to Aboriginal communities	62
Fish stocks assessed as sustainable/recovering	20
<i>Biosecurity and animal welfare</i>	
Identification of biosecurity risks through delivery of quality laboratory services to industry and business clients within 28 days	95%
<b>Mines and energy</b>	
<i>Resource industry development services</i>	
Geoscience products developed or updated	86
Target rating for Fraser Institute Annual Survey geological database <sup>1</sup>	15 <sup>th</sup>
Promotional and industry engagement events	12
<i>Mines services</i>	
Mineral exploration licences granted within 9 months	85%
Mine management plans determined within 90 days	85%
<i>Energy services</i>	
Energy titles applications and report assessments completed within 60 days	85%
Regulatory inspections for petroleum and pipeline operations	36
<b>Tourism</b>	
Holiday visitors <sup>2</sup> :	
– intra-Territory	235 000
– interstate	200 000
Holiday visitor expenditure <sup>2</sup> :	
– intra-Territory	\$84.2M
– interstate	\$327.8M
<b>Business, innovation and workforce</b>	
<i>Business and Innovation NT</i>	
Contacts with Territory Business Centres for licence and business services	75 000

*continued*

	2020-21 Budget
Businesses engaged or supported with development <sup>3</sup>	500
Business grants issued <sup>3</sup>	325
Participants reporting business grants are useful for their business <sup>3</sup>	85%
Businesses supported through the innovation program	150
<i>Workforce NT</i>	
Apprenticeship and traineeship commencements	2 000
Apprenticeship and traineeship completions	1 050
Training participation rate	10%
Improved employment outcomes for workforce project participants	70%
Apprentices and trainees who are Aboriginal and Torres Strait Islander	30%
Successful VET training completions	81%
Apprenticeship and traineeship graduates in employment or further study	90%
Aboriginal Employment Program:	
– supported businesses and organisations	120
– additional people supported in jobs	1 000
Business and skilled migration visas assessed	1 000
Northern Territory Designated Area Migration Agreement endorsements	80
Increase in international students studying in the Territory	14%
<i>Northern Australia development, market engagement and trade</i>	
Stakeholder satisfaction with facilitation of trade and market engagement opportunities <sup>3</sup>	85%
Increase in clients in the investment attraction funnel <sup>3</sup>	10%
Stakeholder satisfaction with Trade Support Scheme	85%
Advice on Northern Australia development issues provided within agreed timeframes	85%
<b>Industry and economic analysis</b>	
<i>Economic reform</i>	
Labour market and economic factsheets issued	65
Preliminary regulatory impact statements processed within 10 business days <sup>3</sup>	90%
<i>Industry development</i>	
Government tenders awarded to Territory enterprises	82%
Formal industry and business procurement information sessions delivered across all regions <sup>3</sup>	12
NTPS employees participating in whole of government procurement training <sup>3</sup>	200
Studies of potential facilitated investment projects completed <sup>3</sup>	2
<b>Renewables and energy</b>	
Energy and renewables policy advice provided within agreed timeframes <sup>3</sup>	85%
<b>Regulatory services</b>	
Community Benefit Fund monies used to benefit community	90%
Active licences administered	80%
Compliant liquor licensed premises	90%
Compliant incorporated associations	70%

1 The Fraser Institute Annual Survey is an annual global survey of mining companies that ranks the attractiveness of jurisdictions for exploration and mining investment based on respondent perceptions.

2 Revised measure.

3 New measure.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	11 635
Grants and subsidies revenue	
Current	2 559
Capital	
Appropriation	
Output	431 171
Commonwealth	21 095
Sales of goods and services	10 086
Interest revenue	
Goods and services received free of charge	22 425
Gain (+)/loss (-) on disposal of assets	
Other revenue	5 029
<b>TOTAL INCOME</b>	<b>504 000</b>
<b>EXPENSES</b>	
Employee expenses	108 179
Administrative expenses	
Purchases of goods and services	57 141
Repairs and maintenance	
Depreciation and amortisation	5 400
Services free of charge	22 425
Other administrative expenses	
Grants and subsidies expenses	
Current	213 501
Capital	109 139
Community service obligations	
Interest expenses	18
<b>TOTAL EXPENSES</b>	<b>515 803</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 11 803</b>

## Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	
Commonwealth revenue	
Current grants	
Capital grants	667
Fees from regulatory services	6 928
Interest revenue	
Royalties and rents	10 515
Other revenue	528
<b>TOTAL INCOME</b>	<b>18 638</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	121 255
Receivables	4 513
Prepayments	892
Inventories	
Advances and investments	1 223
Property, plant and equipment	93 108
Other assets	
<b>TOTAL ASSETS</b>	<b>220 991</b>
<b>LIABILITIES</b>	
Deposits held	75 039
Creditors and accruals	4 793
Borrowings and advances	1 900
Provisions	14 724
Other liabilities	607
<b>TOTAL LIABILITIES</b>	<b>97 063</b>
<b>NET ASSETS</b>	<b>123 928</b>
<b>EQUITY</b>	
Capital	
Opening balance	98 321
Equity injections/withdrawals	65 412
Reserves	44 883
Accumulated funds	
Opening balance	- 60 750
Current year surplus (+)/deficit (-)	- 11 803
Transfers to/from reserves	- 12 135
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>123 928</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	11 635
Grants and subsidies received	
Current	3 331
Capital	
Appropriation	
Output	431 171
Commonwealth	29 875
Other agency receipts from sales of goods and services	124 773
Interest received	
<b>Total operating receipts</b>	<b>600 785</b>
<b>Operating payments</b>	
Payments to employees	101 083
Payments for goods and services	170 507
Grants and subsidies paid	
Current	213 041
Capital	109 139
Community service obligations	
Interest paid	18
<b>Total operating payments</b>	<b>593 788</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>6 997</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	6
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	<b>6</b>
<b>Investing payments</b>	
Purchases of assets	387
Advances and investing payments	
<b>Total investing payments</b>	<b>387</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 381</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	182
Appropriation	
Capital	251
Commonwealth	
Equity injections	60 955
<b>Total financing receipts</b>	<b>61 388</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	9
Equity withdrawals	24 172
<b>Total financing payments</b>	<b>24 181</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>37 207</b>
Net increase (+)/decrease (-) in cash held	43 823
Cash at beginning of financial year	77 432
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>121 255</b>

# Department of Health

Output group/Output	2020-21 Budget
	\$000
<b>Community services</b>	<b>13 273</b>
Community services	13 273
<b>Disease prevention and health protection</b>	<b>20 757</b>
Disease prevention and health protection	20 757
<b>Community treatment and extended care</b>	<b>45 786</b>
Alcohol and other drugs	27 818
Mental health	17 968
<b>National critical care and trauma response</b>	<b>70 290</b>
National critical care and trauma response	70 290
<b>Health services</b>	<b>1 438 786</b>
Top End and Central Australia Health Services	1 438 786
<b>Corporate and shared services</b>	<b>114 896</b>
Corporate and governance	6 894
Shared services received	40 019
Shared services provided	67 983
<b>Total expenses</b>	<b>1 703 788</b>
<b>Appropriation</b>	
Output	1 103 435
Capital	77
Commonwealth	88 121

## Agency profile

The Territory health system comprises three entities: the Department of Health (as the system manager); and two health services, Top End Health Service and Central Australia Health Service.

The role of the Department of Health is to enhance the performance outcomes of the Territory health system by working together with the Top End and Central Australia Health Services as one system to deliver better health for all Territorians. The agency strives to achieve this by:

- delivering culturally appropriate, safe and effective patient-centred hospital, primary health and community care services to all Territorians in urban and remote areas through effective purchasing and performance arrangements with the Top End and Central Australia Health Services
- prioritising prevention, reducing ill health and avoidable service demand by supporting comprehensive Territory-wide disease surveillance, prevention and health protection services including policy, planning and reporting
- harnessing the power of partnerships with government and non-government organisations (NGOs) including Aboriginal community-controlled health organisations in planning, resourcing, delivering and evaluating health services to ensure equity of access, integrated care and an effective and appropriate service mix
- maintaining and enhancing capacity to respond to local and national trauma events

- engaging in system redesign and improvement to embed robust systems to deliver system-wide governance, long-term financial sustainability, performance and corporate services to improve business services and systematise efficiency and effectiveness.

## Output groups and outcomes

### Community services

**Outcome:** The capability of Territorians to maintain and improve health is strengthened.

#### Community services

Provide support for an integrated Territory-wide primary health care service including reporting, policy, planning, grant management and legislative support.

### Disease prevention and health protection

**Outcome:** The capacity of individuals, families and communities to improve and protect their health is strengthened through promotion and prevention strategies, and appropriate interventions that minimise harm from disease and the environment.

#### Disease prevention and health protection

Provide support for an integrated Territory-wide disease prevention and health protection service including policy, planning and reporting.

### Community treatment and extended care

**Outcome:** The capacity of individuals, families and communities to improve and protect their health and wellbeing is strengthened.

#### Alcohol and other drugs

Provide support for an integrated Territory-wide service to reduce harm attributable to the use and misuse of alcohol, tobacco and other drugs, including reporting, policy, planning, service funding and program management, and legislative support.

#### Mental health

Provide support for an integrated Territory-wide mental health service including reporting, policy, planning, service funding and program management, and legislative support.

### National critical care and trauma response

**Outcome:** High quality and efficient emergency medical response services are available for northern Australia and Asia-Pacific regions, building disaster capability and resilience across the region.

#### National critical care and trauma response

Operation and development of the National Critical Care and Trauma Response Centre that provides evidence-based emergency care, research, and education, enabling health responses to incidents of national and international significance, including deployable capability.

### Health services

**Outcome:** The best possible health of Territorians and visitors in the Territory is achieved and maintained.

#### Top End and Central Australia Health Services

Resource Top End and Central Australia Health Services through a purchaser-provider model to provide high quality, safe and efficient acute to primary health care services in hospitals, health centres and in the home.

## Corporate and shared services

**Outcome:** Effective and efficient performance of the health system through governance and regulation, system-wide policy, plans and standards, and resource and information management.

### Corporate and governance

Provide leadership and strategic management that ensures the health system meets its service and quality objectives, and identifies and mitigates risk. Deliver Territory-wide strategy, policies and plans to ensure an equitable and integrated system. Ensure participation at the national level to maximise opportunities for the delivery of health care across the Territory.

### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

### Shared services provided

Provide quality client-focused shared services to Top End and Central Australia Health Services.

## Key performance indicators

	2020-21 Budget
<b>Community services</b>	
Eligible grants with 5-year terms	100%
<b>Disease prevention and health protection</b>	
Environmental health incidents reported to NT Health and resolved within three months <sup>1</sup>	85%
Children fully immunised:	
– at age 12 months	95%
– at age 2 years	92%
24-hour access to sterile injecting equipment in the five town centres of the Territory	100%
<b>Community treatment and extended care</b>	
Assessments undertaken in NGO treatment services	3 160
Treatment commenced in NGO services (episodes)	2 300
Treatment completed in NGO services (episodes)	1 200
Discharges from residential support services planned	80
Bed usage in community supported accommodation facilities (average daily)	85%
<b>National critical care and trauma response</b>	
Training participants	1 020
Prevent Alcohol and Risk-Related Trauma in Youth (P.A.R.T.Y.) participants (secondary school training participants)	600
<b>Health services</b>	
Top End and Central Australia Health Services total weighted activity units	183 770

1 New measure.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	398 021
Capital	
Appropriation	
Output	1 103 435
Commonwealth	88 249
Sales of goods and services	68 263
Interest revenue	10
Goods and services received free of charge	40 019
Gain (+)/loss (-) on disposal of assets	
Other revenue	171
<b>TOTAL INCOME</b>	<b>1 698 168</b>
<b>EXPENSES</b>	
Employee expenses	75 626
Administrative expenses	
Purchases of goods and services	662 618
Repairs and maintenance	
Depreciation and amortisation	1 858
Services free of charge	40 019
Other administrative expenses	
Grants and subsidies expenses	
Current	923 667
Capital	
Community service obligations	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>1 703 788</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 5 620</b>

## Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	
Commonwealth revenue	
Current grants	
Capital grants	78
Fees from regulatory services	139
Interest revenue	
Royalties and rents	
Other revenue	
<b>TOTAL INCOME</b>	<b>217</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	3 676
Receivables	12 623
Prepayments	1 969
Inventories	805
Advances and investments	285
Property, plant and equipment	12 595
Other assets	146
<b>TOTAL ASSETS</b>	<b>32 099</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	2 639
Borrowings and advances	
Provisions	7 203
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>9 842</b>
<b>NET ASSETS</b>	<b>22 257</b>
<b>EQUITY</b>	
Capital	
Opening balance	260 304
Equity injections/withdrawals	77
Reserves	3 521
Accumulated funds	
Opening balance	- 236 025
Current year surplus (+)/deficit (-)	- 5 620
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>22 257</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	398 021
Capital	
Appropriation	
Output	1 103 435
Commonwealth	88 121
Other agency receipts from sales of goods and services	67 585
Interest received	10
<b>Total operating receipts</b>	<b>1 657 172</b>
<b>Operating payments</b>	
Payments to employees	75 626
Payments for goods and services	661 769
Grants and subsidies paid	
Current	923 667
Capital	
Community service obligations	
Interest paid	
<b>Total operating payments</b>	<b>1 661 062</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 3 890</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	23
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	<b>23</b>
<b>Investing payments</b>	
Purchases of assets	100
Advances and investing payments	
<b>Total investing payments</b>	<b>100</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 77</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	77
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	<b>77</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	
<b>Total financing payments</b>	
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>77</b>
Net increase (+)/decrease (-) in cash held	- 3 890
Cash at beginning of financial year	7 566
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>3 676</b>

# Top End Health Service

Business line	2020-21 Budget
	\$000
<b>Top End hospitals</b>	<b>688 187</b>
Top End hospitals	688 187
<b>Community treatment and extended care</b>	<b>66 393</b>
Mental health	45 332
Aged care	5 561
Alcohol and other drugs	15 500
<b>Primary health care</b>	<b>151 333</b>
Remote primary health care	99 829
Urban primary health care	20 059
Top End-wide community services	31 445
<b>Disease prevention and health protection</b>	<b>18 307</b>
Disease prevention and health protection	18 307
<b>Top End-wide support and shared services</b>	<b>256 721</b>
Top End-wide support services	230 308
Shared services received	26 413
<b>Total expenses</b>	<b>1 180 941</b>
<b>Income</b>	<b>1 142 265</b>
<b>Surplus (+)/deficit (-) before income tax</b>	<b>- 38 676</b>

## Business division profile

The Top End Health Service works with key stakeholders and communities to improve the health and wellbeing of Territorians in the Top End region through the provision of high quality, accessible and appropriate hospital and non-hospital-based services, including primary health care, mental health, alcohol and other drugs, aged care, disease prevention and health protection services, and population health and community services.

## Business line and outcomes

### Top End hospitals

**Outcome:** Health and wellbeing of those in the community who require acute or specialist care are improved and maintained.

#### Top End hospitals

Provide admitted, non-admitted and emergency health services.

### Community treatment and extended care

**Outcome:** The capacity of individuals, families and communities to improve and protect their health is strengthened through strategies and appropriate interventions that minimise harm.

#### Mental health

Provide specialist mental health services including assessment, case management and treatment.

#### Aged care

Provide services to support senior Territorians to live in the community, along with hospital care and assessment for residential care.

### **Alcohol and other drugs**

Deliver community development, education and training, intervention, treatment and care options to reduce harm attributable to the use and misuse of alcohol, tobacco and other drugs.

### **Primary health care**

**Outcome:** The capability of Territorians to maintain and improve health is strengthened through education, prevention, early intervention and access to culturally appropriate assessment, treatment and support services.

#### **Remote primary health care**

Provide primary health care services through government health centres located in remote communities.

#### **Urban primary health care**

Provide primary health care services through government health centres located in urban communities.

#### **Top End-wide community services**

Provide community care services through hearing, oral health, cancer screening specialists and allied health services across the Top End.

### **Disease prevention and health protection**

**Outcome:** The capability of individuals, families and communities to improve and protect their health is strengthened through promotion and prevention strategies, and appropriate interventions that minimise harm from disease and the environment.

#### **Disease prevention and health protection**

Provide an integrated Territory-wide disease prevention and health protection service, including statutory surveillance and monitoring, and preventative health programs to control and reduce the amount of communicable disease caused by physical, chemical, biological and radiological factors in the environment.

### **Top End-wide support and shared services**

**Outcome:** Safe, efficient, effective and accessible public health services to Top End residents.

#### **Top End-wide support services**

Support patient-centred and accountable health services, including aeromedical retrievals and ambulance services.

#### **Shared services received**

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Top End hospitals</b>	
Top End Health Service weighted activity units	125 172
Elective surgery timely admissions <sup>1,2</sup> :	
– category 1	100%
– category 2	97%
– category 3	97%
Emergency department presentations departing within 4 hours	78%
Potentially preventable hospitalisations (excluding dialysis) <sup>3</sup>	10%
Hospital acquired complications <sup>3</sup>	< 1 055
Aboriginal clients discharged against medical advice <sup>3</sup>	7%
<b>Community treatment and extended care</b>	
Individuals receiving non-admitted public mental health services	7 240
Individuals under 18 years receiving non-admitted public mental health services	926
Aged Care Assessment Program clients receiving timely intervention (in accordance with priority at referral)	90%
Assessments undertaken in Northern Territory Government (NTG) treatment services	1 001
Treatment commenced in NTG services (episodes)	458
Treatment completed in NTG services (episodes)	201
<b>Primary health care</b>	
Screened Aboriginal children under 5 years with anaemia	10%
Remote Aboriginal women who attended their first antenatal visit in the first trimester of their pregnancy	70%
Remote Aboriginal clients aged 15 years and over with type II diabetes or coronary heart disease who have a chronic disease management plan	85%
Remote Aboriginal clients aged 15 years and over with type II diabetes whose latest HbA1c measurements are lower than or equal to 7 per cent <sup>4</sup>	41%
Early intervention for conductive hearing loss in remote Aboriginal children <sup>5</sup>	45%
<b>Top End-wide support and shared services</b>	
Incident recommendations identified by the Health and Community Services Complaints Commissioner followed up within timeframes set	100%

1 Revised measure.

2 Elective surgery is planned surgery that can be booked in advance as a result of a specialist clinical assessment resulting in placement on an elective surgery waiting list. The treating doctor determines how urgently surgery is needed, then assigns the patient to one of three elective surgery urgency categories: category 1 (within 30 days); category 2 (within 90 days); or category 3 (within 365 days).

3 New measure.

4 The glycated haemoglobin (HbA1C) test is used to check whether a patient's diabetes is under control. The more glucose in the blood, the more HbA1C will be present.

5 The number of hearing services provided to Aboriginal children aged 5 years or less as a percentage of the total number of hearing services provided to Aboriginal children aged 16 years or less.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Grants and subsidies revenue	
Current	670 649
Capital	
Community service obligations	
Sales of goods and services	470 012
Interest revenue	
Rent and dividends	
Gain (+)/loss (-) on disposal of assets	
Other revenue	1 604
<b>TOTAL INCOME</b>	<b>1 142 265</b>
<b>EXPENSES</b>	
Employee expenses	692 564
Administrative expenses	
Purchases of goods and services	365 830
Repairs and maintenance	
Depreciation and amortisation	46 575
Other administrative expenses	26 413
Grants and subsidies expenses	
Current	48 176
Capital	989
Interest expenses	394
<b>TOTAL EXPENSES</b>	<b>1 180 941</b>
<b>SURPLUS (+)/DEFICIT (-) BEFORE INCOME TAX</b>	<b>- 38 676</b>
Income tax expense	
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 38 676</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	56 060
Receivables	47 807
Prepayments	7 107
Inventories	5 383
Advances and investments	
Property, plant and equipment	861 477
Other assets	50
<b>TOTAL ASSETS</b>	<b>977 884</b>
<b>LIABILITIES</b>	
Deposits held	2 047
Creditors and accruals	86 081
Borrowings and advances	23 045
Provisions	94 449
Other liabilities	20 729
<b>TOTAL LIABILITIES</b>	<b>226 351</b>
<b>NET ASSETS</b>	<b>751 533</b>
<b>EQUITY</b>	
Capital	
Opening balance	716 047
Equity injections/withdrawals	
Reserves	292 465
Accumulated funds	
Opening balance	- 218 303
Current year surplus (+)/deficit (-)	- 38 676
Dividends paid/payable	
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>751 533</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Grants and subsidies received	
Current	670 649
Capital	
Community service obligations	
Receipts from sales of goods and services	443 509
Interest received	
<b>Total operating receipts</b>	<b>1 114 158</b>
<b>Operating payments</b>	
Payments to employees	692 564
Payments for goods and services	365 830
Grants and subsidies paid	
Current	48 176
Capital	989
Interest paid	394
Income tax paid	
<b>Total operating payments</b>	<b>1 107 953</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>6 205</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	2 159
Advances and investing payments	
<b>Total investing payments</b>	<b>2 159</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 2 159</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	4 210
Dividends paid	
Equity withdrawals	
<b>Total financing payments</b>	<b>4 210</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 4 210</b>
Net increase (+)/decrease (-) in cash held	- 164
Cash at beginning of financial year	56 224
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>56 060</b>

# Central Australia Health Service

Business line	2020-21 Budget
	\$000
<b>Central Australia hospitals</b>	<b>285 946</b>
Central Australia hospitals	285 946
<b>Community treatment and extended care</b>	<b>28 734</b>
Mental health	20 144
Aged care	1 206
Alcohol and other drugs	7 384
<b>Primary health care</b>	<b>75 216</b>
Remote primary health care	56 557
Urban primary health care	7 500
Central Australia-wide community services	11 159
<b>Disease prevention and health protection</b>	<b>6 995</b>
Disease prevention and health protection	6 995
<b>Central Australia-wide support and shared services</b>	<b>90 686</b>
Central Australia-wide support services	82 605
Shared services received	8 081
<b>Total expenses</b>	<b>487 577</b>
<b>Income</b>	<b>472 403</b>
<b>Surplus (+)/deficit (-) before income tax</b>	<b>- 15 174</b>

## Business division profile

The Central Australia Health Service works with key stakeholders and communities to improve the health and wellbeing of Territorians in the Central Australia region through the provision of high quality, accessible and appropriate hospital and non-hospital-based services, including primary health care, mental health, alcohol and other drugs, aged care, disease prevention and health protection services, and population health and community services.

## Business line and outcomes

### Central Australia hospitals

**Outcome:** Health and wellbeing of those in the community who require acute or specialist care are improved and maintained.

#### Central Australia hospitals

Provide admitted, non-admitted and emergency services.

### Community treatment and extended care

**Outcome:** The capacity of individuals, families and communities to improve and protect their health is strengthened through strategies and appropriate interventions that minimise harm.

#### Mental health

Provide specialist mental health services including assessment, case management and treatment.

#### Aged care

Provide services to support senior Territorians to live in the community, along with hospital care and assessment for residential care.

### **Alcohol and other drugs**

Deliver community development, education and training, intervention, treatment and care options to reduce harm attributable to the use and misuse of alcohol, tobacco and other drugs.

## **Primary health care**

**Outcome:** The capability of Territorians to maintain and improve health is strengthened through education, prevention, early intervention and access to culturally appropriate assessment, treatment and support services.

### **Remote primary health care**

Provide primary health care services through government health centres located in remote communities.

### **Urban primary health care**

Provide primary health care services through government health centres located in urban communities and general practice services in Tennant Creek.

### **Central Australia-wide community services**

Provide community care services through hearing health, oral health specialists and allied health services across Central Australia.

## **Disease prevention and health protection**

**Outcome:** The capability of individuals, families and communities to improve and protect their health is strengthened through promotion and prevention strategies, and appropriate interventions that minimise harm from disease and the environment.

### **Disease prevention and health protection**

Provide an integrated Territory-wide disease prevention and health protection service, including statutory surveillance and monitoring, and preventative health programs to control and reduce the amount of communicable disease caused by physical, chemical, biological and radiological factors in the environment.

## **Central Australia-wide support and shared services**

**Outcome:** Safe, efficient, effective and accessible public health services to Central Australian residents.

### **Central Australia-wide support services**

Support patient-centred and accountable health services, including aeromedical retrievals and ambulance services.

### **Shared services received**

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Central Australia hospitals</b>	
Central Australia Health Service weighted activity units	58 598
Elective surgery timely admissions <sup>1,2</sup> :	
– category 1	100%
– category 2	97%
– category 3	97%
Emergency department presentations departing within 4 hours	78%
Potentially preventable hospitalisations (excluding dialysis) <sup>3</sup>	10%
Hospital acquired complications <sup>3</sup>	< 370
Aboriginal clients discharged against medical advice <sup>3</sup>	7%
<b>Community treatment and extended care</b>	
Individuals receiving non-admitted public mental health services	2 600
Individuals under 18 years receiving non-admitted public mental health services	700
Aged Care Assessment Program clients receiving timely intervention (in accordance with priority at referral)	90%
Assessments undertaken in Northern Territory Government (NTG) treatment services	240
Treatment commenced in NTG services (episodes)	100
Treatment completed in NTG services (episodes)	50
<b>Primary health care</b>	
Screened Aboriginal children under 5 years with anaemia	10%
Remote Aboriginal women who attended their first antenatal visit in the first trimester of their pregnancy	70%
Remote Aboriginal clients aged 15 years and over with type II diabetes or coronary heart disease who have a chronic disease management plan	85%
Remote Aboriginal clients aged 15 years and over with type II diabetes whose latest HbA1c measurements are lower than or equal to 7 per cent <sup>4</sup>	41%
Early intervention for conductive hearing loss in remote Aboriginal children <sup>5</sup>	45%
<b>Central Australia-wide support and shared services</b>	
Incident recommendation identified by the Health and Community Services Complaints Commissioner followed up within timeframes set	100%

1 Revised measure.

2 Elective surgery is planned surgery that can be booked in advance as a result of a specialist clinical assessment resulting in placement on an elective surgery waiting list. The treating doctor determines how urgently surgery is needed, then assigns the patient to one of three elective surgery urgency categories: category 1 (within 30 days); category 2 (within 90 days); or category 3 (within 365 days).

3 New measure.

4 The HbA1C test is used to check whether a patient's diabetes is under control. The more glucose in the blood, the more HbA1C will be present.

5 The number of hearing services provided to Aboriginal children aged 5 years or less as a percentage of the total number of hearing services provided to Aboriginal children aged 16 years or less.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Grants and subsidies revenue	
Current	225 347
Capital	
Community service obligations	
Sales of goods and services	247 026
Interest revenue	
Rent and dividends	
Gain (+)/loss (-) on disposal of assets	
Other revenue	30
<b>TOTAL INCOME</b>	<b>472 403</b>
<b>EXPENSES</b>	
Employee expenses	309 101
Administrative expenses	
Purchases of goods and services	133 119
Repairs and maintenance	
Depreciation and amortisation	15 444
Other administrative expenses	8 081
Grants and subsidies expenses	
Current	21 252
Capital	445
Interest expense	135
<b>TOTAL EXPENSES</b>	<b>487 577</b>
<b>SURPLUS (+)/DEFICIT (-) BEFORE INCOME TAX</b>	<b>- 15 174</b>
Income tax expense	
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 15 174</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	33 556
Receivables	58 905
Prepayments	677
Inventories	1 508
Advances and investments	
Property, plant and equipment	256 651
Other assets	
<b>TOTAL ASSETS</b>	<b>351 297</b>
<b>LIABILITIES</b>	
Deposits held	1 227
Creditors and accruals	66 893
Borrowings and advances	10 850
Provisions	29 857
Other liabilities	48
<b>TOTAL LIABILITIES</b>	<b>108 875</b>
<b>NET ASSETS</b>	<b>242 422</b>
<b>EQUITY</b>	
Capital	
Opening balance	291 141
Equity injections/withdrawals	
Reserves	55 633
Accumulated funds	
Opening balance	- 89 178
Current year surplus (+)/deficit (-)	- 15 174
Dividends paid/payable	
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>242 422</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Grants and subsidies received	
Current	225 347
Capital	
Community service obligations	
Receipts from sales of goods and services	237 440
Interest received	
<b>Total operating receipts</b>	<b>462 787</b>
<b>Operating payments</b>	
Payments to employees	309 101
Payments for goods and services	133 119
Grants and subsidies paid	
Current	21 252
Capital	445
Interest paid	135
Income tax paid	
<b>Total operating payments</b>	<b>464 052</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 1 265</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	2 780
Advances and investing payments	
<b>Total investing payments</b>	<b>2 780</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 2 780</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	2 234
Dividends paid	
Equity withdrawals	
<b>Total financing payments</b>	<b>2 234</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 2 234</b>
Net increase (+)/decrease (-) in cash held	- 6 279
Cash at beginning of financial year	39 835
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>33 556</b>

# Department of Infrastructure, Planning and Logistics

Output group/Output	2020-21 Budget
	\$000
<b>Infrastructure investment program, support and delivery</b>	<b>143 939</b>
Infrastructure investment and delivery	39 608
Infrastructure planning and governance	8 223
Building asset management	96 108
<b>Lands and planning</b>	<b>52 040</b>
Land development	10 561
Development assessment services	3 208
Crown land estate	23 393
Lands planning	2 831
Building advisory services	3 406
Land information	8 641
<b>Logistics infrastructure and services</b>	<b>274 515</b>
Passenger transport	64 052
Registration and licensing	10 784
Road safety and compliance	10 021
Transport planning and delivery	169 322
Transport assets	17 488
Strategy, policy and legislation	2 848
<b>Northern Territory Planning Commission</b>	<b>368</b>
Northern Territory Planning Commission	368
<b>Corporate and shared services</b>	<b>29 619</b>
Corporate and governance	11 161
Shared services received	18 458
<b>Total expenses</b>	<b>500 481</b>
<b>Appropriation</b>	
Output	332 129
Capital	357 614
Commonwealth	192 346

## Agency profile

The Department of Infrastructure, Planning and Logistics works with Territory businesses, industry and the community to plan, regulate, facilitate and construct integrated, sustainable development and works across the Territory.

The agency is responsible for:

- strategic planning to set the direction for land use, transport networks and infrastructure to meet the community's needs and support economic growth of the Territory
- delivering the Territory's infrastructure program and providing services as the Territory's central construction agency, including strategic infrastructure planning
- managing land administered by the department across the Territory and developing, maintaining, and holding land-related spatial information and data across all land tenures used to support long-term planning

- providing regulatory frameworks and delivering customer services to ensure safe, efficient and sustainable land, building, development, planning, and transport and logistics systems
- advocating the Territory's interests in national and local forums, and supporting statutory committees and boards.

## Output groups and outcomes

### Infrastructure investment program, support and delivery

**Outcome:** Government-built asset infrastructure is fit for purpose and the Territory's works programs are delivered efficiently in accordance with value for Territory principles.

#### Infrastructure investment and delivery

Plan and deliver construction and maintenance services that provide quality government infrastructure and ongoing construction-related jobs across the Territory.

#### Infrastructure planning and governance

Provide central program governance, strategic and technical advice, procurement and reporting to support agency services through partnering agreements for delivery of infrastructure services.

#### Building asset management

Develop the Strategic Asset Management Framework to provide a consistent approach for asset planning and maintenance of built infrastructure across agencies.

### Lands and planning

**Outcome:** Long-term integrated planning is undertaken and land is released and managed to support community needs and economic development in the Territory. Land and building developments are appropriately regulated across the Territory.

#### Land development

Plan for and deliver land and related infrastructure to support economic development across the Territory.

#### Development assessment services

Provide streamlined development and control processes under the *Planning Act 1999*.

#### Crown land estate

Manage the Crown land estate including provision of land to support economic development. Provide advice and undertake administrative activities on a range of matters related to the Crown land estate including the release and management of Crown land, Aboriginal land claims, native title claims and community living area applications. Manage the operations of the Frances Bay marine facilities.

#### Lands planning

Provide strategic and long-term integrated planning that supports community needs, sustainable development and the future growth of the Territory.

#### Building advisory services

Manage the regulatory framework to ensure structures within proclaimed building areas achieve structural, fire, safety, health and amenity standards. Ensure residential swimming pool safety barriers meet specific standards. Provide support for statutory boards.

#### Land information

Provide a land-related regulatory function and a consistent framework for spatial information policy, standards and distribution networks to service government, business and the community.

## Logistics infrastructure and services

**Outcome:** The Territory, our people, services, strategies and management of transport infrastructure are connected. A safe, efficient, sustainable, innovative, equitable and economical transport system.

### Passenger transport

Manage the safe and efficient delivery of public and school transport services in the Territory and provide commercial passenger vehicle licensing, operator accreditation and regulatory services to the commercial passenger vehicle industry.

### Registration and licensing

Provide driver licensing and vehicle registration services.

### Road safety and compliance

Deliver community and school-based road safety education and the DriveSafe program. Provide vehicle standards regulatory services. Conduct vehicle inspections and on-road auditing of heavy and commercial passenger vehicles. Provide regulatory services of the Regional Harbourmaster for declared ports and waterways management. Provide regulatory oversight of recreational vessels and deliver community boating safety education and awareness programs.

### Transport planning and delivery

Develop and implement strategies and programs to deliver and manage the Territory's transport infrastructure.

### Transport assets

Develop and manage the Territory's transport asset program.

### Strategy, policy and legislation

Undertake strategic planning and policy development, develop and implement national and local reforms, and oversee industry consultation.

## Northern Territory Planning Commission

**Outcome:** The community and stakeholders are engaged in an open and meaningful way to enable planning for built infrastructure that meets their needs.

### Northern Territory Planning Commission

Set the strategic framework for integrated land use, transport and infrastructure planning. Develop planning options that provide flexibility for the future and meet a range of possible needs, while delivering more sustainable and cost-effective outcomes for the community that reflect environmental and heritage values.

## Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate services.

### Corporate and governance

Provide a range of corporate and governance services to support the agency's functions, including financial services, governance and risk services, and communications and media.

### Shared services received

Receive corporate services from the Department of Corporate and Digital Development.

## Key performance indicators

	2020-21 Budget
<b>Infrastructure investment program, support and delivery</b>	
Average days to award tender	30
Construction contracts awarded to local enterprises	97%
Building assets inspected	33%
Contractor work, health and safety audits <sup>1</sup>	77%
Indigenous development plan audits <sup>1</sup>	77%
<b>Lands and planning</b>	
Average processing time for development applications (days) <sup>2</sup>	55
Projects progressed under the land development program to support economic development and community needs	90%
Major land use and urban planning projects undertaken to cater for future growth	13
Building practitioners audited <sup>3</sup>	50
Investigated complaints finalised <sup>4</sup>	100
Swimming pool safety barrier inspections undertaken within three weeks	90%
Availability of access to the Territory Land Information Systems meets defined standard	99%
Survey plans approved within 6 working days	90%
Aerial photography and mapping projects acquired in accordance with established refresh cycle	95%
Native title, land claim and Aboriginal land issues progressed or resolved	24
<b>Logistics infrastructure and services</b>	
Community and school-based road safety education sessions delivered	350
Vehicles checked as part of on-road auditing activity	21 000
Average Motor Vehicle Registry (MVR) customer wait time (minutes)	10
Customer satisfaction with MVR	95%
Percentage of MVR renewals processed through alternative servicing channels	60%
Average sealed road rated as smooth (IRI <sup>5</sup> is <4.2m/km)	95%
Reported defects on roads versus number repaired	55%
<b>Northern Territory Planning Commission</b>	
Integrated strategic plans progressed	9

1 Relates to audits to be conducted based on the total contracts awarded.

2 The department will work towards reducing the average processing time for development applications.

3 Refers to practitioners registered under the *Building Act 1993*.

4 Completed investigations include those dismissed, completed or referred to the Building Practitioners Board or the courts.

5 International roughness index.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	852
Capital	
Appropriation	
Output	332 129
Commonwealth	26 179
Sales of goods and services	17 874
Interest revenue	
Goods and services received free of charge	18 458
Gain (+)/loss (-) on disposal of assets	
Other revenue	3 265
<b>TOTAL INCOME</b>	<b>398 757</b>
<b>EXPENSES</b>	
Employee expenses	100 041
Administrative expenses	
Purchases of goods and services	88 061
Repairs and maintenance	181 659
Depreciation and amortisation	92 494
Services free of charge	18 458
Other administrative expenses	
Grants and subsidies expenses	
Current	9 977
Capital	9 707
Community service obligations	
Interest expenses	84
<b>TOTAL EXPENSES</b>	<b>500 481</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 101 724</b>

### Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	56 659
Commonwealth revenue	
Current grants	
Capital grants	17 949
Fees from regulatory services	7 062
Interest revenue	
Royalties and rents	3 785
Other revenue	5 675
<b>TOTAL INCOME</b>	<b>91 130</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	43 722
Receivables	27 671
Prepayments	14 322
Inventories	
Advances and investments	1 008
Property, plant and equipment	9 325 189
Other assets	24 157
<b>TOTAL ASSETS</b>	<b>9 436 069</b>
<b>LIABILITIES</b>	
Deposits held	58 749
Creditors and accruals	13 658
Borrowings and advances	3 439
Provisions	14 587
Other liabilities	29 403
<b>TOTAL LIABILITIES</b>	<b>119 836</b>
<b>NET ASSETS</b>	<b>9 316 233</b>
<b>EQUITY</b>	
Capital	
Opening balance	4 228 496
Equity injections/withdrawals	601 144
Reserves	5 844 847
Accumulated funds	
Opening balance	- 1 256 529
Current year surplus (+)/deficit (-)	- 101 725
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>9 316 233</b>

## Assets and liabilities administered for the Central Holding Authority

<b>ASSETS</b>	
Taxes receivable	
Grants and subsidies receivable	
Royalties and rent receivable	13
Other receivables	676
<b>TOTAL ASSETS</b>	<b>689</b>
<b>LIABILITIES</b>	
Central Holding Authority income payable	122
Unearned Central Holding Authority income	567
<b>TOTAL LIABILITIES</b>	<b>689</b>
<b>NET ASSETS</b>	

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	852
Capital	
Appropriation	
Output	332 129
Commonwealth	25 937
Other agency receipts from sales of goods and services	19 647
Interest received	
<b>Total operating receipts</b>	<b>378 565</b>
<b>Operating payments</b>	
Payments to employees	100 041
Payments for goods and services	269 720
Grants and subsidies paid	
Current	9 977
Capital	9 707
Community service obligations	
Interest paid	84
<b>Total operating payments</b>	<b>389 529</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 10 964</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	2 741
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	<b>2 741</b>
<b>Investing payments</b>	
Purchases of assets	607 519
Advances and investing payments	
<b>Total investing payments</b>	<b>607 519</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 604 778</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	357 614
Commonwealth	166 409
Equity injections	
<b>Total financing receipts</b>	<b>524 023</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	4 483
Equity withdrawals	1 247
<b>Total financing payments</b>	<b>5 730</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>518 293</b>
Net increase (+)/decrease (-) in cash held	- 97 449
Cash at beginning of financial year	141 171
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>43 722</b>



# Department of Environment, Parks and Water Security

Output group/Output	2020-21 Budget
	\$000
<b>Natural resources</b>	<b>47 307</b>
Flora and fauna	15 574
Rangelands	10 539
Water resources	12 883
Bushfires	8 311
<b>Parks and wildlife</b>	<b>48 693</b>
Parks, wildlife and visitor services	48 693
<b>Environment</b>	<b>11 461</b>
Environment management and policy	11 461
<b>Statutory body</b>	<b>754</b>
Northern Territory Environment Protection Authority	754
<b>Corporate and shared services</b>	<b>17 684</b>
Corporate and governance	4 510
Shared services received	13 174
<b>Total expenses</b>	<b>125 899</b>
<b>Appropriation</b>	
Output	97 575
Capital	2 845

## Agency profile

The Department of Environment, Parks and Water Security provides natural resource monitoring, management and advice, including scientific assessment of flora, fauna, land and water assets, and the allocation and management of these resources to enable their sustainable use. The department coordinates water security outcomes for the Territory and is committed to managing Territory parks and reserves effectively so key values are maintained to conserve the Territory's landscape, flora and fauna.

The department also provides assessment, monitoring and compliance support, and services on behalf of the Northern Territory Environment Protection Authority to support environmentally sustainable development.

## Output groups and outcomes

### Natural resources

**Outcome:** Sustainable development of the Territory's natural resources, mitigation of threats to the Territory's environmental assets, and conservation of native flora and fauna.

#### Flora and fauna

Scientific assessment and monitoring of the Territory's native flora and fauna, and delivery of policy advice and support relating to the conservation and sustainable use of wildlife, and management of feral animals.

### **Rangelands**

Scientific assessment and monitoring of the Territory's land and delivery of extension services, policy advice and regulation of use and threats to the land resource.

### **Water resources**

Scientific monitoring, assessment, allocation, licensing and regulation for sustainable use of the Territory's water resources, and the delivery of flood forecasting services for infrastructure protection and community safety.

### **Bushfires**

Fire management support to rural stakeholders and volunteer bushfire brigades across the Territory, including fire management planning, training and mitigation, and suppression activities to ensure best fire management practices.

## **Parks and wildlife**

**Outcome:** Ensure the natural, cultural, historical and recreational assets within parks and reserves across the Territory are protected and valued with a focus on maintaining community safety and assisting the community and businesses to promote and develop new and unique experiences on parks and reserves.

### **Parks, wildlife and visitor services**

Manage and protect parks and reserves across the Territory against natural threats. Ensure public safety in Territory parks and reserves while enhancing visitor experiences. Support wildlife management programs across the Territory to ensure sustainable use of wildlife and a reduction in human/wildlife conflict.

## **Environment**

**Outcome:** The environment is protected through identifying, managing and mitigating potential impacts and risks from human activities.

### **Environment management and policy**

Assessment, monitoring and delivery of policy advice to ensure the environment is protected through identifying, managing and mitigating potential impacts and risks from human activities.

## **Statutory body**

**Outcome:** The department's statutory body is efficiently and effectively supported.

### **Northern Territory Environment Protection Authority**

Provide staff and facilities to enable the Northern Territory Environment Protection Authority to properly exercise its powers and perform its functions.

## **Corporate and shared services**

**Outcome:** Improving organisational performance through strategic and governance leadership and provision of appropriate corporate functions.

### **Corporate and governance**

Provide a range of executive support, corporate and governance services to support the agency's functions.

### **Shared services received**

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Natural resources</b>	
<i>Flora and fauna</i>	
Spatial biodiversity records for the Territory (million)	4
Biodiversity information requests met within agreed timeframes <sup>1</sup>	75%
Project funding milestones met <sup>1</sup>	80%
Milestones met under approved management programs and strategies <sup>1</sup>	80%
<i>Rangelands</i>	
Pastoral estate monitored in the year	20%
Land clearing applications for unzoned freehold land assessed within statutory timeframes <sup>1</sup>	100%
Compliance inspections undertaken under the <i>Weeds Management Act 2001</i> <sup>1</sup>	1 100
Landholders (private, public, pastoral, Aboriginal) engaged on weed management <sup>1</sup>	2 300
Land development proposals assessed	600
Soil profile sites described and tested to develop new soil and land resource mapping	350
<i>Water resources</i>	
Water allocation plans in effect	8
High priority implementation actions in water allocation plans met within required timeframes <sup>1</sup>	85%
New water extraction licences granted within 4 months of application <sup>1</sup>	80%
Bore work permits issued within 10 business days of application <sup>1</sup>	95%
Onsite compliance inspections completed	170
Flood warning stations providing agreed alert services <sup>1</sup>	100%
<i>Bushfires</i>	
Authorised bushfire volunteers and volunteer fire wardens <sup>1</sup>	400
Firefighting personnel who achieve the 2020 Northern Territory fire ground training standard <sup>1</sup>	10%
Properties in the Northern and Katherine fire protection zones inspected <sup>1</sup>	60%
Blocks in the Northern and Katherine fire protection zones found to comply with the <i>Bushfires Management Act 2016</i> <sup>1</sup>	75%
Bushfires NT planned mitigation burns completed <sup>1</sup>	75%
Landholders engaged (includes private, public, pastoral and Aboriginal) <sup>1</sup>	2 500
<b>Parks and wildlife</b>	
Visits to major parks and reserves <sup>1</sup> (million)	3.59
Tourism business experiences operating in parks <sup>1</sup>	200
Parks and reserves covered by statutory management plans <sup>1</sup>	24
Problem saltwater crocodiles removed from the wild <sup>1</sup>	300
<b>Environment</b>	
Decisions under the <i>Environment Protection Act 2019</i> made within statutory timeframes <sup>1</sup>	80%
Waste and pollution approvals and licences	233
Container deposit scheme approvals	1 224
Compliance audits of licensed sites <sup>1</sup>	20%
Responses to pollution incidents	1 050
Compliance audits of onshore petroleum activities with approved environment management plans <sup>1</sup>	100%
Decisions under Petroleum (Environment) Regulations made within statutory timeframes <sup>1</sup>	90%
<b>Statutory body</b>	
Northern Territory Environment Protection Authority satisfaction <sup>2</sup>	5

1 New measure.

2 Measure ranges from a rating of 1 = extremely dissatisfied to 6 = extremely satisfied.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	1 871
Capital	
Appropriation	
Output	97 575
Commonwealth	
Sales of goods and services	3 517
Interest revenue	
Goods and services received free of charge	13 174
Gain (+)/loss (-) on disposal of assets	10
Other revenue	105
<b>TOTAL INCOME</b>	<b>116 252</b>
<b>EXPENSES</b>	
Employee expenses	55 453
Administrative expenses	
Purchases of goods and services	29 774
Repairs and maintenance	
Depreciation and amortisation	9 921
Services free of charge	13 174
Other administrative expenses	
Grants and subsidies expenses	
Current	5 608
Capital	
Community service obligations	10 456
Interest expenses	1 513
<b>TOTAL EXPENSES</b>	<b>125 899</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 9 647</b>

## Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	
Commonwealth revenue	
Current grants	
Capital grants	
Fees from regulatory services	110
Interest revenue	
Royalties and rents	5 063
Other revenue	
<b>TOTAL INCOME</b>	<b>5 173</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	3 209
Receivables	2 192
Prepayments	455
Inventories	226
Advances and investments	
Property, plant and equipment	304 467
Other assets	331
<b>TOTAL ASSETS</b>	<b>310 880</b>
<b>LIABILITIES</b>	
Deposits held	1 322
Creditors and accruals	2 886
Borrowings and advances	73 039
Provisions	8 329
Other liabilities	195
<b>TOTAL LIABILITIES</b>	<b>85 771</b>
<b>NET ASSETS</b>	<b>225 109</b>
<b>EQUITY</b>	
Capital	
Opening balance	95 126
Equity injections/withdrawals	303 704
Reserves	92 280
Accumulated funds	
Opening balance	- 84 435
Current year surplus (+)/deficit (-)	- 9 647
Transfers to/from reserves	- 171 919
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>225 109</b>

### Assets and liabilities administered for the Central Holding Authority

<b>ASSETS</b>	
Taxes receivable	
Grants and subsidies receivable	
Royalties and rent receivable	247
Other receivables	34
<b>TOTAL ASSETS</b>	<b>281</b>
<b>LIABILITIES</b>	
Central Holding Authority income payable	266
Unearned Central Holding Authority income	15
<b>TOTAL LIABILITIES</b>	<b>281</b>
<b>NET ASSETS</b>	

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	1 871
Capital	
Appropriation	
Output	97 575
Commonwealth	
Other agency receipts from sales of goods and services	3 371
Interest received	
<b>Total operating receipts</b>	<b>102 817</b>
<b>Operating payments</b>	
Payments to employees	52 186
Payments for goods and services	29 441
Grants and subsidies paid	
Current	5 608
Capital	
Community service obligations	10 456
Interest paid	1 513
<b>Total operating payments</b>	<b>99 204</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>3 613</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	10
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	<b>10</b>
<b>Investing payments</b>	
Purchases of assets	3 422
Advances and investing payments	
<b>Total investing payments</b>	<b>3 422</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 3 412</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	859
Appropriation	
Capital	2 845
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	<b>3 704</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	356
Equity withdrawals	1 776
<b>Total financing payments</b>	<b>2 132</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>1 572</b>
Net increase (+)/decrease (-) in cash held	1 773
Cash at beginning of financial year	1 436
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>3 209</b>

# Territory Wildlife Parks

Business line	2020-21 Budget
	\$000
<b>Income</b>	<b>13 316</b>
Territory Wildlife Park	8 376
Alice Springs Desert Park	4 940
<b>Expenses</b>	<b>15 429</b>
Territory Wildlife Park	9 700
Alice Springs Desert Park	5 729
<b>Surplus (+)/deficit (-) before income tax</b>	<b>- 2 113</b>
Territory Wildlife Park	- 1 324
Alice Springs Desert Park	- 789

## Business division profile

Territory Wildlife Parks consists of the Territory Wildlife Park at Berry Springs and the Alice Springs Desert Park. The parks support the Territory's biodiversity through captive breeding of endangered, rare and threatened species, and enhance the education of school children on the benefits of the natural environment.

The key purpose of both parks is to showcase the Territory's unique flora and fauna in a natural environment that is educational, interactive and interesting for both the visiting public as a tourist attraction and as a community asset. The park experience enables people to understand, respect and enjoy the Territory's natural environment.

## Business line

### Territory Wildlife Park

Provide high quality educational, interpretive and cultural experiences, including hosting a range of community programs and events to encourage greater exposure to and understanding of the Territory's native wildlife.

### Alice Springs Desert Park

Provide quality educational and cultural experiences within the Central Australian environment while promoting the park's diversity of native plants and animals, cultural interpretation and wildlife encounters. The park also plays a key role in threatened species conservation programs and is a significant tourist attraction in Central Australia.

## Key performance indicators

	2020-21
	Budget
<b>Territory Wildlife Park</b>	
Visitors	60 000
Biodiversity conservation programs	2
New visitor experiences	2
Visitor satisfaction	95%
<b>Alice Springs Desert Park</b>	
Visitors	68 000
New visitor experiences	4
Threatened species breeding programs	4
Visitor satisfaction	97%

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## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Grants and subsidies revenue	
Current	299
Capital	
Community service obligations	10 456
Sales of goods and services	2 543
Interest revenue	18
Rent and dividends	
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>13 316</b>
<b>EXPENSES</b>	
Employee expenses	6 427
Administrative expenses	
Purchases of goods and services	3 231
Repairs and maintenance	3 330
Depreciation and amortisation	2 421
Other administrative expenses	11
Grants and subsidies expenses	
Current	
Capital	
Interest expenses	9
<b>TOTAL EXPENSES</b>	<b>15 429</b>
<b>SURPLUS (+)/DEFICIT (-) BEFORE INCOME TAX</b>	<b>- 2 113</b>
Income tax expense	
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 2 113</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	797
Receivables	63
Prepayments	20
Inventories	33
Advances and investments	
Property, plant and equipment	34 457
Other assets	
<b>TOTAL ASSETS</b>	<b>35 370</b>
<b>LIABILITIES</b>	
Deposits held	103
Creditors and accruals	245
Borrowings and advances	505
Provisions	989
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>1 842</b>
<b>NET ASSETS</b>	<b>33 528</b>
<b>EQUITY</b>	
Capital	
Opening balance	34 057
Equity injections/withdrawals	
Reserves	38 696
Accumulated funds	
Opening balance	- 37 112
Current year surplus (+)/deficit (-)	- 2 113
Dividends paid/payable	
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>33 528</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Grants and subsidies received	
Current	299
Capital	
Community service obligations	10 456
Receipts from sales of goods and services	2 532
Interest received	18
<b>Total operating receipts</b>	<b>13 305</b>
<b>Operating payments</b>	
Payments to employees	6 427
Payments for goods and services	6 561
Grants and subsidies paid	
Current	
Capital	
Interest paid	9
Income tax paid	
<b>Total operating payments</b>	<b>12 997</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>308</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	99
Advances and investing payments	
<b>Total investing payments</b>	<b>99</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 99</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	171
Dividends paid	
Equity withdrawals	
<b>Total financing payments</b>	<b>171</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 171</b>
Net increase (+)/decrease (-) in cash held	38
Cash at beginning of financial year	759
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>797</b>



# Department of Education

Output group/Output	2020-21 Budget
	\$000
<b>Government education</b>	<b>786 366</b>
Early years	30 508
Preschool education	42 392
Primary education	414 181
Middle years education	149 301
Senior years education	138 367
International education	2 195
Higher education	9 422
<b>Non-government education</b>	<b>234 247</b>
Primary education	112 338
Middle years education	69 868
Senior years education	52 041
<b>Corporate and shared services</b>	<b>95 984</b>
Corporate and governance	27 427
Shared services received	68 557
<b>Total expenses</b>	<b>1 116 597</b>
<b>Appropriation</b>	
Output	526 347
Commonwealth	409 792

## Agency profile

The Department of Education delivers quality educational services and programs to children and young people across the Territory to provide every child the opportunity to engage, grow and achieve.

## Output groups and outcomes

### Government education

**Outcome:** Children and students are engaged in their learning as they progress through school and achieve improved educational outcomes.

#### Early years

Provide assistance to, and regulate, early childhood education and care services. Provide targeted and integrated early childhood services, family support and capacity-building programs to give children the best possible start in life.

#### Preschool education

Provide non-compulsory part or full-time preschool education services.

#### Primary education

Provide quality evidence-based learning programs for primary school students from transition to year 6. Deliver the Australian Curriculum that promotes children's learning and development, and prepares them for further schooling.

### **Middle years education**

Provide quality evidence-based learning programs tailored to the specific needs of students from years 7 to 9. Deliver the Australian Curriculum to promote and enhance educational outcomes, personal and social development, and facilitate the transition of students from primary to senior years of education.

### **Senior years education**

Provide secondary schooling for students from years 10 to 12. Deliver quality education, including VET, and employment pathway programs to promote and enhance personal and social development, and education and employment outcomes beyond schooling.

### **International education**

Provide services and advice to strengthen international education partnerships and increase the number of full-fee paying international students studying in the Territory.

### **Higher education**

Provide funding to Charles Darwin University to support the higher education sector in the Territory.

## **Non-government education**

**Outcome:** Quality choice in education for Territory students.

### **Primary education**

Provide Commonwealth and Territory government grants to and regulation of non-government primary schools, including registration, monitoring and reviewing compliance.

### **Middle years education**

Provide Commonwealth and Territory government grants to and regulation of non-government middle schools, including registration, monitoring and reviewing compliance.

### **Senior years education**

Provide Commonwealth and Territory government grants to and regulation of non-government senior schools, including registration, monitoring and reviewing compliance.

## **Corporate and shared services**

**Outcome:** Improved organisational performance through strategic governance and leadership, and the provision of corporate services functions.

### **Corporate and governance**

Provide a range of corporate and governance services to support the agency's functions including financial services, performance information and data analytics, safety management, complaints resolution, strategic policy, intergovernmental relations, governance and risk management services, and corporate communications services.

### **Shared services received**

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Government education<sup>1</sup></b>	
Total preschool student enrolments <sup>2</sup>	3 206
Aboriginal preschool student enrolments <sup>2</sup>	1 266
Preschool attendance rate <sup>3</sup> :	
– non-Aboriginal	87%
– Aboriginal	56%
Total primary, middle and senior student enrolments <sup>2</sup>	30 780
Aboriginal primary, middle and senior student enrolments <sup>2</sup>	13 249
Primary, middle and senior attendance rates <sup>3</sup> :	
– non-Aboriginal	88%
– Aboriginal	63%
Northern Territory Certificate of Education and Training (NTCET) completion rate <sup>4,5</sup>	
– non-Aboriginal	98%
– Aboriginal	98%
Students who achieved one or more VET competencies <sup>6</sup>	1 500
Students who completed a Certificate I, II, III or IV qualification <sup>6</sup>	700
Students who enrolled in school-based apprenticeships or traineeships <sup>6</sup>	80
<b>Non-government education</b>	
Total primary, middle and senior student enrolments <sup>2</sup>	10 411
Aboriginal primary, middle and senior student enrolments <sup>2</sup>	2 751
Primary, middle and senior attendance rates <sup>3</sup> :	
– non-Aboriginal students	91%
– Aboriginal students	61%
NTCET completion rate <sup>4,5</sup>	
– non-Aboriginal	98%
– Aboriginal	98%
Students who achieved one or more VET competencies <sup>6</sup>	765
Students who completed a Certificate I, II, III or IV qualification <sup>6</sup>	380
Students who enrolled in school-based apprenticeships or traineeships <sup>6</sup>	35

1 The National Assessment Program – Literacy and Numeracy (NAPLAN) test was not conducted in 2020, in response to COVID-19. The NAPLAN key performance indicators will be included in the 2021-22 Budget Papers.

2 Enrolment numbers are sourced from the Age Grade Census, which is taken on the same day each year and is not comparable to attendance rates.

3 Average attendance rates across the school year.

4 The NTCET completion rate is based on students who completed the NTCET as a proportion of the potential NTCET completers. Potential NTCET completers are year 12 students who have attempted to complete the NTCET.

5 This key performance indicator has been changed this year to show a breakdown of results for non-Aboriginal and Aboriginal students in line with other percentage-based key performance indicators.

6 COVID-19 restricted the movement of trainers to communities and hence VET key performance indicators may be lower in 2020-21 than in previous years.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	8 288
Capital	
Appropriation	
Output	526 347
Commonwealth	409 792
Sales of goods and services	5 048
Interest revenue	
Goods and services received free of charge	70 361
Gain (+)/loss (-) on disposal of assets	
Other revenue	310
<b>TOTAL INCOME</b>	<b>1 020 146</b>
<b>EXPENSES</b>	
Employee expenses	543 232
Administrative expenses	
Purchases of goods and services	70 046
Repairs and maintenance	
Depreciation and amortisation	50 870
Services free of charge	70 361
Other administrative expenses	
Grants and subsidies expenses	
Current	376 395
Capital	5 393
Community service obligations	
Interest expenses	300
<b>TOTAL EXPENSES</b>	<b>1 116 597</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 96 451</b>

### Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	
Current grants	
Capital grants	6 579
Fees from regulatory services	514
Interest revenue	
Royalties and rents	
Other revenue	
<b>TOTAL INCOME</b>	<b>7 093</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	25 158
Receivables	2 506
Prepayments	1 433
Inventories	
Advances and investments	
Property, plant and equipment	1 257 763
Other assets	9
<b>TOTAL ASSETS</b>	<b>1 286 869</b>
<b>LIABILITIES</b>	
Deposits held	4
Creditors and accruals	8 506
Borrowings and advances	10 746
Provisions	56 128
Other liabilities	762
<b>TOTAL LIABILITIES</b>	<b>76 146</b>
<b>NET ASSETS</b>	<b>1 210 723</b>
<b>EQUITY</b>	
Capital	
Opening balance	1 531 627
Equity injections/withdrawals	- 5 020
Reserves	253 954
Accumulated funds	
Opening balance	- 473 387
Current year surplus (+)/deficit (-)	- 96 451
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>1 210 723</b>

### Assets and liabilities administered for the Central Holding Authority

<b>ASSETS</b>	
Taxes receivable	
Grants and subsidies receivable	
Royalties and rent receivable	
Other receivables	1 960
<b>TOTAL ASSETS</b>	<b>1 960</b>
<b>LIABILITIES</b>	
Central Holding Authority income payable	
Unearned Central Holding Authority income	1 960
<b>TOTAL LIABILITIES</b>	<b>1 960</b>
<b>NET ASSETS</b>	

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	8 288
Capital	
Appropriation	
Output	526 347
Commonwealth	409 792
Other agency receipts from sales of goods and services	5 358
Interest received	
<b>Total operating receipts</b>	<b>949 785</b>
<b>Operating payments</b>	
Payments to employees	543 232
Payments for goods and services	70 046
Grants and subsidies paid	
Current	376 395
Capital	5 393
Community service obligations	
Interest paid	300
<b>Total operating payments</b>	<b>995 366</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 45 581</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	2 588
Advances and investing payments	
<b>Total investing payments</b>	<b>2 588</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 2 588</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	5 020
<b>Total financing payments</b>	<b>5 020</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 5 020</b>
Net increase (+)/decrease (-) in cash held	- 53 189
Cash at beginning of financial year	78 347
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>25 158</b>

# Department of Territory Families, Housing and Communities

Output group/Output	2020-21 Budget
	\$000
<b>Children and families</b>	<b>363 359</b>
Family support	23 004
Child protection	22 631
Out of home care	123 081
Youth justice	68 797
Domestic, family and sexual violence	27 924
Disability services	97 922
<b>Housing</b>	<b>199 667</b>
Urban public and affordable housing	109 678
Government employee housing	40 287
Housing and homelessness services	49 702
<b>Remote housing, town camps and homelands</b>	<b>219 596</b>
Remote public housing	148 330
Remote housing programs	13 807
Town camps and homelands	57 459
<b>Indigenous essential services</b>	<b>80 250</b>
Indigenous essential services	80 250
<b>Seniors, pensioners and carers</b>	<b>31 939</b>
Seniors, pensioners and carers	31 939
<b>Community engagement and programs</b>	<b>88 992</b>
Arts, culture and heritage	44 838
Sport and active recreation	39 461
Gender equity	1 182
Social inclusion	2 743
Interpreter and translation services	768
<b>Emergency management – welfare functions</b>	<b>52 548</b>
Welfare group	52 548
<b>Reform Management Office</b>	<b>11 475</b>
Reform Management Office	1 914
Child and family centres	9 308
Evidence-based practice	253
<b>Corporate and shared services</b>	<b>68 006</b>
Corporate and governance	22 427
Shared services received	45 579
<b>Total expenses</b>	<b>1 115 832</b>
<b>Appropriation</b>	
Output	727 664
Capital	126 101
Commonwealth	121 961

## Agency profile

The Department of Territory Families, Housing and Communities empowers the community to achieve lifelong wellbeing and belonging by ensuring Territorians are safe, have a home, remain connected to culture and recreation, and can access support services when needed.

## Output groups and outcomes

### Children and families

**Outcome:** Enhance the capacity of individuals, families and communities to improve and protect their wellbeing and to create safe and supportive environments for children, young people and families.

#### Family support

Support families and parents to raise strong and healthy children in safe environments by providing support before, during and after contact with the care and protection system.

#### Child protection

Protect children from harm by undertaking investigations, conducting child safety planning, providing assistance to families and taking children into care.

#### Out of home care

Support children in the care of the agency's chief executive including placement (in accordance with the Aboriginal Child Placement Principle), case management, recruitment and support of carers, and transition out of care.

#### Youth justice

Provide early intervention and targeted youth programs and services that contribute to community safety, and reduce offending and re-offending by young people.

#### Domestic, family and sexual violence

Reduce and address the effects of domestic, family and sexual violence through the design and implementation of policy and working collaboratively with NGOs to deliver services and programs.

#### Disability services

Provide support for an integrated Territory-wide response for people with a disability including reporting, policy, planning, service funding and program management, and legislative support.

### Housing

**Outcome:** An affordable, appropriate and accessible housing system for eligible Territorians that contributes to economic development, local jobs and improved social wellbeing.

#### Urban public and affordable housing

Provide access to social and affordable housing, and tenancy support services to ensure appropriate and secure housing options for eligible Territorians, and undertake safety patrols to improve and promote public and community safety in and around public housing premises for tenants and their neighbours.

#### Government employee housing

Provide housing and manage tenancies for eligible Territory Government employees in eligible regional and remote areas.

#### Housing and homelessness services

In partnership with communities, deliver place-based client-centric housing and homelessness solutions to address homelessness and support those at risk of homelessness.

## Remote housing, town camps and homelands

**Outcome:** Work with communities to plan and deliver remote housing, land servicing and essential services to support new housing solutions, and enhance health and social wellbeing.

### Remote public housing

Provide and manage public housing to ensure Territorians in remote areas have access to safe, functional, appropriate and affordable housing, including tenancy management and maintenance services delivered by Aboriginal business enterprises through employment of local Aboriginal residents.

### Remote housing programs

Underpinned by local decision-making, improve living conditions and reduce overcrowding in remote communities through the delivery of additional living spaces, new housing and related infrastructure.

### Town camps and homelands

Lead and coordinate the delivery of housing, municipal and essential services to homelands, outstations and town camps.

## Indigenous essential services

**Outcome:** The provision of reliable and efficient essential services infrastructure in remote communities that supports regional development and Aboriginal employment and training.

### Indigenous essential services

Coordinate funding and provide strategic planning and policy advice for the delivery of electricity, water and sewerage to remote Aboriginal communities through Indigenous Essential Services Pty Ltd, a subsidiary of Power and Water Corporation under a purchaser-provider model.

## Seniors, pensioners and carers

**Outcome:** Seniors, pensioners and carers are valued, respected and supported.

### Seniors, pensioners and carers

Encourage seniors, pensioners and carers to remain in the Territory through policy and initiatives that focus on financial support, connection and safety.

## Community engagement and programs

**Outcome:** Strong community connections, social harmony, equity, inclusion and diversity are experienced and celebrated in all Territory communities.

### Arts, culture and heritage

Protect, conserve and provide access to the Territory's heritage and cultural collections. Support and develop the arts and culture sectors across the Territory.

### Sport and active recreation

Support and develop the sport and active recreation sectors to engage Territorians in lifelong participation in sport and active recreation.

### Gender equity

Enhance gender equity and awareness and acceptance of gender diversity through the coordination of community engagement activities and development of partnerships with the non-government sector.

### **Social inclusion**

Enable young people, the multicultural community and other community groups to be celebrated, socially connected and active participants in their community through events, activities and programs.

### **Interpreter and translation services**

Provide interpreter and translation services for Territorians with English as their second language to alleviate language barriers and enable fair and equitable access to government and non-government services.

## **Emergency management – welfare functions**

**Outcome:** A coordinated whole of government welfare response in times of emergency that meets the immediate essential needs of individuals and families.

### **Welfare group**

Coordinate the delivery of welfare response and recovery services in times of emergency including the operation of evacuation centres.

## **Reform Management Office**

**Outcome:** Coordinated whole of government reform to children and family services across the Territory.

### **Reform Management Office**

Coordinate whole of government reform to children and family services across the Territory.

### **Child and family centres**

Establish and oversee child and family centres to provide tailored and coordinated services to vulnerable families and assist families to access and navigate local services.

### **Evidence-based practice**

Research criminogenic risk, prevalence, needs and referrals for family vulnerability across the Territory and guide the design and implementation of reforms based on evidence. Support ongoing evaluation of programs delivered to vulnerable families.

## **Corporate and shared services**

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate services functions.

### **Corporate and governance**

Provide a range of corporate and governance services to support the agency's functions including NT Home Ownership. Deliver agency-wide strategy, policy, strategic performance analysis and reporting to enable the agency's objectives.

### **Shared services received**

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Children and families</b>	
Family support cases commenced	700
Contacts with the family support enquiry service <sup>1</sup>	1 500
Child protection notifications received	25 500
Child protection investigations finalised	5 000
Child protection investigations substantiated	1 200
Substantiations within 12 months of a decision not to substantiate	16%
Children in out of home care	1 050
Children admitted to out of home care during the year	230
Aboriginal children placed with an Aboriginal carer	40%
Children in out of home care longer than 2 years with only 1 placement in the last 12 months	90%
Youth justice conferences held <sup>1</sup>	300
Youth successfully completing community-based orders	70%
Youth receptions into a youth detention facility	285
Young people in detention (daily average)	25
Detention population who were on remand (daily average)	70%
Clients provided with crisis accommodation services	6 000
Child protection notifications associated with domestic and family violence	8 500
Active participants with an approved National Disability Insurance Scheme plan <sup>1</sup>	4 500
People accessing a companion card <sup>1</sup>	400
<b>Housing</b>	
Households allocated – urban public housing <sup>1</sup>	450
Days to occupy vacant urban public housing (average number)	70
Antisocial behaviour complaints responded to within target timeframes	97%
Government employee housing dwellings managed <sup>1</sup>	1 850
Households assisted into private housing through the Bond Assistance Loan Scheme	450
People provided with support to sustain their tenancy	1 500
<b>Remote housing, town camps and homelands</b>	
Remote public housing tenancies living in appropriately sized housing <sup>1</sup>	46%
Completed bedrooms and living spaces	790
New constructed remote housing dwellings	150
New constructed replacement remote housing dwellings	40
Land servicing and infrastructure – new remote housing lots developed	175
Contracts awarded to Aboriginal business enterprises	40%
Remote houses receiving services through town camps housing and infrastructure upgrades <sup>1</sup>	60
Local Aboriginal workers employed under the Homelands Jobs grants	145
Houses receiving services through the Healthy Homes program <sup>1</sup>	100
<b>Indigenous essential services</b>	
Chlorine disinfection performance in remote community water within acceptable range <sup>1</sup>	95%
Electrical system average interruption duration index in remote communities (minutes/year) <sup>1</sup>	< 500

*continued*

	2020-21 Budget
<b>Seniors, pensioners and carers</b>	
NT Concession Scheme members <sup>1</sup>	13 000
NT Seniors Recognition Scheme members <sup>1</sup>	15 500
Senior Territorians registered for NT Seniors Recognition Scheme <sup>1</sup>	90%
Community events for senior Territorians supported	50
<b>Community engagement and programs</b>	
Public libraries supported <sup>1</sup>	30
Eligible organisations registered for sport vouchers <sup>1</sup>	350
Initiatives to enhance gender equity and diversity supported <sup>2</sup>	30
Community events for young Territorians supported	100
Multicultural community events supported <sup>2</sup>	70
Ethnic interpreting assignments completed <sup>1</sup>	90%
<b>Reform Management Office</b>	
New child and family centres opened	3

1 New measure.

2 The number of grants delivered depends on applications received and the extent to which these can be accommodated within the budget.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	13 272
Capital	4 188
Appropriation	
Output	727 664
Commonwealth	78 531
Sales of goods and services	87 152
Interest revenue	
Goods and services received free of charge	45 579
Gain (+)/loss (-) on disposal of assets	
Other revenue	197
<b>TOTAL INCOME</b>	<b>956 583</b>
<b>EXPENSES</b>	
Employee expenses	167 532
Administrative expenses	
Purchases of goods and services	242 443
Repairs and maintenance	50 836
Depreciation and amortisation	164 376
Services free of charge	45 579
Other administrative expenses	
Grants and subsidies expenses	
Current	366 110
Capital	50 108
Community service obligations	18 861
Interest expenses	9 987
<b>TOTAL EXPENSES</b>	<b>1 115 832</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 159 249</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	60 860
Receivables	19 011
Prepayments	2 888
Inventories	14
Advances and investments	
Property, plant and equipment	3 800 712
Other assets	3
<b>TOTAL ASSETS</b>	<b>3 883 488</b>
<b>LIABILITIES</b>	
Deposits held	6 397
Creditors and accruals	19 974
Borrowings and advances	146 490
Provisions	21 870
Other liabilities	31 621
<b>TOTAL LIABILITIES</b>	<b>226 352</b>
<b>NET ASSETS</b>	<b>3 657 136</b>
<b>EQUITY</b>	
Capital	
Opening balance	2 413 704
Equity injections/withdrawals	610 891
Reserves	1 680 610
Accumulated funds	
Opening balance	- 842 888
Current year surplus (+)/deficit (-)	- 159 249
Transfers to/from reserves	- 45 932
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>3 657 136</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	13 272
Capital	
Appropriation	
Output	727 664
Commonwealth	78 531
Other agency receipts from sales of goods and services	165 684
Interest received	
<b>Total operating receipts</b>	<b>985 151</b>
<b>Operating payments</b>	
Payments to employees	152 790
Payments for goods and services	364 778
Grants and subsidies paid	
Current	365 250
Capital	50 108
Community service obligations	18 448
Interest paid	9 988
<b>Total operating payments</b>	<b>961 362</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>23 789</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	11 880
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	11 880
<b>Investing payments</b>	
Purchases of assets	260 220
Advances and investing payments	
<b>Total investing payments</b>	<b>260 220</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 248 340</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	75
Appropriation	
Capital	126 101
Commonwealth	43 430
Equity injections	121 225
<b>Total financing receipts</b>	<b>290 831</b>
<b>Financing payments</b>	
Repayment of borrowings	3 355
Finance lease payments	15 609
Equity withdrawals	27 557
<b>Total financing payments</b>	<b>46 521</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>244 310</b>
Net increase (+)/decrease (-) in cash held	19 759
Cash at beginning of financial year	41 101
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>60 860</b>



# NT Home Ownership

Business line	2020-21 Budget
	\$000
<b>Income</b>	<b>11 217</b>
NT Home Ownership	11 217
<b>Expenses</b>	<b>10 564</b>
NT Home Ownership	10 564
<b>Surplus (+)/deficit (-) before income tax</b>	<b>653</b>

## Business division profile

NT Home Ownership oversees the provision of Territory Government home loan products and services to assist eligible Territorians to achieve affordable home ownership.

## Business line

**NT Home Ownership**  
Provide opportunities for Territorians to own their own home, with a focus on new supply at the affordable end of the housing market.

## Key performance indicators

	2020-21 Budget
<b>NT Home Ownership</b>	
Loan portfolio balance	\$145M
Loan accounts in arrears greater than 30 days	≤ 9%
Additional Territorians assisted into home ownership	52

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Grants and subsidies revenue	
Current	
Capital	
Community service obligations	3 657
Sales of goods and services	
Interest revenue	7 560
Rent and dividends	
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>11 217</b>
<b>EXPENSES</b>	
Employee expenses	267
Administrative expenses	
Purchases of goods and services	2 195
Repairs and maintenance	
Depreciation and amortisation	
Other administrative expenses	
Grants and subsidies expenses	
Current	243
Capital	
Interest expenses	7 859
<b>TOTAL EXPENSES</b>	<b>10 564</b>
<b>SURPLUS (+)/DEFICIT (-) BEFORE INCOME TAX</b>	<b>653</b>
Income tax expense	
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>653</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	6 065
Receivables	17
Prepayments	
Inventories	
Advances and investments	180 439
Property, plant and equipment	
Other assets	
<b>TOTAL ASSETS</b>	<b>186 521</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	380
Borrowings and advances	177 643
Provisions	23
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>178 046</b>
<b>NET ASSETS</b>	<b>8 475</b>
<b>EQUITY</b>	
Capital	
Opening balance	22 745
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	- 14 923
Current year surplus (+)/deficit (-)	653
Dividends paid/payable	
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>8 475</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Grants and subsidies received	
Current	
Capital	
Community service obligations	3 657
Receipts from sales of goods and services	
Interest received	7 560
<b>Total operating receipts</b>	<b>11 217</b>
<b>Operating payments</b>	
Payments to employees	267
Payments for goods and services	2 195
Grants and subsidies paid	
Current	243
Capital	
Interest paid	7 867
Income tax paid	
<b>Total operating payments</b>	<b>10 572</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>645</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	15 000
Sales of investments	4 000
<b>Total investing receipts</b>	<b>19 000</b>
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	14 000
<b>Total investing payments</b>	<b>14 000</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>5 000</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	6 593
Finance lease payments	
Dividends paid	
Equity withdrawals	
<b>Total financing payments</b>	<b>6 593</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 6 593</b>
Net increase (+)/decrease (-) in cash held	- 948
Cash at beginning of financial year	7 013
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>6 065</b>

# Department of the Attorney-General and Justice

Output group/Output	2020-21 Budget
	\$000
<b>Legal services</b>	<b>60 605</b>
Solicitor for the Northern Territory	9 867
Legal policy	43 201
Crime victims services	6 226
Criminal justice research and statistics	1 311
<b>Correctional services</b>	<b>212 336</b>
Custodial services	184 801
Community corrections	26 969
Parole Board	566
<b>Court and tribunal support services</b>	<b>42 184</b>
Higher courts	11 679
Lower courts and tribunals	27 967
Fines recovery	2 538
<b>Director of Public Prosecutions</b>	<b>12 879</b>
Director of Public Prosecutions	12 879
<b>Independent offices</b>	<b>15 076</b>
Consumer Affairs	2 546
Anti-Discrimination Commission	1 665
Registrar-General	2 434
Public Trustee	1 465
Children's Commissioner	1 848
Office of the Public Guardian	4 087
Health and Community Services Complaints Commission	1 031
<b>NT WorkSafe</b>	<b>8 394</b>
NT WorkSafe	8 394
<b>Corporate and shared services</b>	<b>41 394</b>
Corporate and governance	7 460
Shared services received	33 934
<b>Total expenses</b>	<b>392 868</b>
<b>Appropriation</b>	
Output	286 249
Capital	5 961
Commonwealth	27 837

## Agency profile

The Department of the Attorney-General and Justice provides strategic law and legal policy services to government, support to courts and tribunals as well as prosecution, corrections, regulatory, registration services and advocacy, guardianship, mediation and complaint resolution services.

## Output groups and outcomes

### Legal services

**Outcome:** Quality legal advice, representation and policy development to government.

#### Solicitor for the Northern Territory

Provide government with quality legal advice and representation.

#### Legal policy

Develop, review and implement legislative change, and advise the Attorney-General and government on law and justice measures.

#### Crime victims services

Assist the rehabilitation of victims of violent crime through the provision of financial assistance, management of the victims register and funding and management of crisis counselling and support services, including support for victims of residential property crime.

#### Criminal justice research and statistics

Provide statistics and research to build an evidence base for the development, monitoring and evaluation of criminal justice policies and practices.

### Correctional services

**Outcome:** Contribute to community safety through correctional interventions, programs and services for people who have offended or are at risk of re-offending.

#### Custodial services

Provide a safe, secure and humane custodial service focused on reducing re-offending by addressing criminogenic needs through targeted programs, education and training.

#### Community corrections

Monitor and supervise community-based offenders to ensure offenders are held accountable for non-compliance with orders by the courts and Parole Board.

#### Parole Board

Provide secretariat support to the Parole Board of the Northern Territory and undertake all associated administrative duties.

### Court and tribunal support services

**Outcome:** Judicial support and fines recovery services that effectively enable the delivery of justice to the Territory community by courts and tribunals.

#### Higher courts

Provide processing and appropriate case-flow management for the higher courts, including the Supreme Court and courts of appeal.

#### Lower courts and tribunals

Provide processing and appropriate case-flow management for the lower courts, tribunals and other statutory offices.

#### Fines recovery

Process and collect fines and infringement penalties, and take enforcement action to collect unpaid fines.

## Director of Public Prosecutions

**Outcome:** The Territory community is provided with an independent public prosecution service.

### Director of Public Prosecutions

Provide an independent public prosecution service to the Territory, and witness and victim support services during the criminal justice process.

## Independent offices

**Outcome:** An equitable society in which a person's legal rights and property interests are protected.

### Consumer Affairs

Provide a regulatory framework where the community is informed on consumer rights and responsibilities, and responsible business conduct is promoted. Provide advice and information to tenants, landlords and other stakeholders in relation to residential tenancy matters and other legislation administered by Consumer Affairs. Provide consumer protection through conciliation, mediation and hearing of matters relating to consumer law, business tenancies and residential building disputes. Administer and regulate the MyFuel NT scheme.

### Anti-Discrimination Commission

Provide anti-discrimination education and promote equality of opportunity for all Territorians. Receive, assess, conciliate and evaluate complaints for referral to the Northern Territory Civil and Administrative Tribunal in accordance with the *Anti-Discrimination Act 1992*.

Provide monitoring, inspection/inquiry, complaint resolution and advocacy functions for people detained and receiving treatment under the *Mental Health and Related Services Act 1998* and the *Disability Services Act 1993* through the Community Visitor Program.

### Registrar-General

Register dealings with land and other property, powers of attorney, births, deaths, marriages and changes of name and sex or gender.

### Public Trustee

Provide will-making and registry, trustee and estate administration services. Manage restrained and forfeited property under the *Criminal Property Forfeiture Act 2002*.

### Children's Commissioner

Deal with complaints relating to services provided to vulnerable children including undertaking investigations into systemic issues. Monitor the administration of the *Care and Protection of Children Act 2007* and places where children are held involuntarily in institutional settings. Promote the rights, interests and wellbeing of vulnerable children.

### Office of the Public Guardian

Provide contemporary, best practice guardianship services. Promote the rights of Territorians with impaired capacity through strong and effective individual and systems advocacy. Provide information to the community and stakeholders about guardianship and related issues.

### Health and Community Services Complaints Commission

Resolve complaints between users and providers of health and community services in the Territory, provide recommendations to improve service delivery, and encourage awareness of the rights and responsibilities of users and providers of health services, disability services and services for aged people.

## **NT WorkSafe**

**Outcome:** Legislative reforms, safety awareness, and education that supports industry, business and community needs.

### **NT WorkSafe**

Provide advice, education and information to business, workers and the public relating to legislative compliance and regulations.

## **Corporate and shared services**

**Outcome:** Effective, efficient and compliant corporate and governance activities.

### **Corporate and governance**

Provide a range of corporate and governance services to support the agency's operations.

### **Shared services received**

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Legal services</b>	
Chargeable lawyer hours	80 500
Applications received under <i>Victims of Crime Assistance Act 2006</i>	450
People on victims register <sup>1</sup>	170
Criminal justice research requests, briefing and reports delivered	330
<b>Correctional services</b>	
Eligible prisoners engaged in employment programs	50%
Prisoner education program participation <sup>1</sup>	1 080
Offender program hours delivered <sup>1</sup>	20 475
Community work orders successfully completed	72%
Community work hours	16 000
Parole matters considered	1 050
<b>Court and tribunal support services</b>	
Higher courts – finalisation of cases within 12 months	90%
Lower courts – finalisation of cases within 6 months	90%
Northern Territory Civil and Administrative Tribunal clearance rate <sup>2</sup>	90%
Fines Recovery clearance rate	85%
<b>Director of Public Prosecutions</b>	
New matters	9 400
<b>Independent offices</b>	
Consumer Affairs actions to assist Territorians	18 550
Community education and awareness sessions delivered	100
Anti-Discrimination Commission complaints conciliated	50%
Community Visitor Program issues resolved/referred	60%
Land title, and births, deaths and marriages registrations	21 000
Estates and trusts under management <sup>1</sup>	1 100
Health and Community Services Complaints Commission complaints and enquiries closed	92%
Children's Commissioner complaints and enquiries handled	200
Monitoring rounds – places where young people are held voluntarily <sup>1</sup>	4
Adults subject to guardianship orders in the Territory	1 172
Represented adults with face-to-face contact	60%
<b>NT WorkSafe</b>	
Compliance and enforcement activities <sup>1</sup>	4 000
Advice and information sessions <sup>1</sup>	40 000
NT WorkSafe workers compensation incident claims per 1000 workers	≤ 8.6

1 New measure.

2 Excludes mental health and adult guardianship proceedings.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	974
Capital	
Appropriation	
Output	286 249
Commonwealth	27 837
Sales of goods and services	19 473
Interest revenue	
Goods and services received free of charge	33 934
Gain (+)/loss (-) on disposal of assets	
Other revenue	4 550
<b>TOTAL INCOME</b>	<b>373 017</b>
<b>EXPENSES</b>	
Employee expenses	173 661
Administrative expenses	
Purchases of goods and services	75 575
Repairs and maintenance	
Depreciation and amortisation	18 697
Services free of charge	33 934
Other administrative expenses	
Grants and subsidies expenses	
Current	41 932
Capital	
Community service obligations	
Interest expenses	49 069
<b>TOTAL EXPENSES</b>	<b>392 868</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 19 851</b>

## Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	
Commonwealth revenue	
Current grants	
Capital grants	
Fees from regulatory services	763
Interest revenue	
Royalties and rents	
Other revenue	16 968
<b>TOTAL INCOME</b>	<b>17 731</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	2 768
Receivables	3 270
Prepayments	505
Inventories	1 521
Advances and investments	
Property, plant and equipment	724 357
Other assets	173
<b>TOTAL ASSETS</b>	<b>732 594</b>
<b>LIABILITIES</b>	
Deposits held	3 263
Creditors and accruals	24 549
Borrowings and advances	492 776
Provisions	28 132
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>548 720</b>
<b>NET ASSETS</b>	<b>183 874</b>
<b>EQUITY</b>	
Capital	
Opening balance	320 774
Equity injections/withdrawals	3 722
Reserves	171 898
Accumulated funds	
Opening balance	- 292 669
Current year surplus (+)/deficit (-)	- 19 851
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>183 874</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	974
Capital	
Appropriation	
Output	286 249
Commonwealth	27 837
Other agency receipts from sales of goods and services	24 059
Interest received	
<b>Total operating receipts</b>	<b>339 119</b>
<b>Operating payments</b>	
Payments to employees	174 882
Payments for goods and services	74 706
Grants and subsidies paid	
Current	42 392
Capital	
Community service obligations	
Interest paid	49 198
<b>Total operating payments</b>	<b>341 178</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>- 2 059</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	556
Advances and investing payments	
<b>Total investing payments</b>	<b>556</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 556</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	- 182
Appropriation	
Capital	5 961
Commonwealth	
Equity injections	1 660
<b>Total financing receipts</b>	<b>7 439</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	5 533
Equity withdrawals	2 680
<b>Total financing payments</b>	<b>8 213</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 774</b>
Net increase (+)/decrease (-) in cash held	- 3 389
Cash at beginning of financial year	6 157
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>2 768</b>

# Department of Corporate and Digital Development

Output group/Output	2020-21 Budget
	\$000
<b>Corporate support development</b>	<b>177 447</b>
Workforce services	27 068
Employment services	18 372
Procurement services	8 250
Information management services	6 591
Finance services	7 846
Property leasing services	108 447
Vehicle management services	873
<b>Digital government development</b>	<b>229 598</b>
ICT network services	41 528
Agency business systems and support services	62 157
Across-government systems and support services	25 216
Digital projects	61 144
Data services	16 637
Digital connectivity and strategy	22 916
<b>Corporate and shared services</b>	<b>4 766</b>
Corporate and governance	3 606
Shared services received	302
Shared services provided	858
<b>Total expenses</b>	<b>411 811</b>
<b>Appropriation</b>	
Output	310 791
Capital	66 332

## Agency profile

The Department of Corporate and Digital Development manages the Territory Government's digital environment and supports all government agencies through delivering corporate and digital services, advising agencies and developing transformative solutions.

## Output groups and outcomes

### Corporate support development

**Outcome:** Professional, responsive and reliable corporate services, quality solutions and trusted advice that enables government and agencies to focus on core business.

#### Workforce services

Workforce decision support and development services, human capital initiatives and advice to assist agencies to manage their workforce.

#### Employment services

Enterprise employment operations from recruitment to retirement and advisory services that support the employment of staff across government.

**Procurement services**

Procurement coordination and contract administration services, development initiatives, advice and management of across-government contracts enabling agencies to source the supplies needed for their business operations.

**Information management services**

Information and records management services, development initiatives and advice that support agencies to manage their business records.

**Finance services**

Enterprise finance operations, development initiatives and advisory services that support government and agencies to manage their financial resources.

**Property leasing services**

Property leasing and tenancy management services, development initiatives and advice to meet the accommodation requirements of agencies.

**Vehicle management services**

Vehicle coordination and administration services, development initiatives and advice that support the vehicle fleet requirements of agencies.

**Digital government development**

**Outcome:** Transformative customer-focused digital solutions and services operating in a controlled ICT environment, leveraging technology and increasing connectivity to improve government service delivery.

**ICT network services**

Government ICT network development and oversight, enterprise architecture, cyber security operations and sourcing to manage and sustain government's ICT ecosystem.

**Agency business systems and support services**

Systems administration and support services, development initiatives, digital solutions and technical advice to manage digital business systems that support agencies to deliver their services to the community.

**Across-government systems and support services**

Systems administration and support services, development initiatives, digital solutions and technical advice for enterprise systems that operate across government to support the NTPS.

**Digital projects**

Project management coordination and oversight, development initiatives and advice to deliver transformational digital solutions for agencies that improve government service delivery and customer experience.

**Data services**

Data management and reporting services, data sharing coordination, development initiatives and advice to inform agency business decisions, enabling service delivery improvement.

**Digital connectivity and strategy**

Digital policy and strategy development, telecommunications advocacy and coordination, reform initiatives and advice to support the digital transformation of government services and development of a local digital economy.

## Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate services functions.

### Corporate and governance

Provide corporate and governance services to support the agency's functions including financial services and performance information, planning, strategic policy, governance and risk management services, executive support and corporate communications services.

### Shared services received

Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

### Shared services provided

Corporate and governance services to support functions and divisions assisted by the department, primarily NT Fleet and Data Centre Services.

## Key performance indicators

	2020-21 Budget
<b>Corporate support development</b>	
<i>Workforce services</i>	
Human resources cases resolved for agencies <sup>1</sup>	260
Client participants at training programs <sup>1</sup>	5 000
<i>Employment services</i>	
Payroll transactions processed	1.26M
Client queries resolved on first contact	75%
Days to activate new employees on payroll system (average) <sup>2</sup>	4
<i>Procurement services</i>	
Across-government contractors managed	270
Client procurements facilitated <sup>1</sup>	500
Days to process tender documents <sup>1</sup>	3
<i>Information management services</i>	
Information management datasets supported <sup>1</sup>	20
TRM users supported <sup>3</sup>	6 440
<i>Finance services</i>	
Payments processed	500 000
Processing accuracy	100%
Debts processed	190 000
Days to collect debts (average)	55
<i>Property leasing services</i>	
Area leased (000 square metres)	220
Cost per square metre (average)	\$440
<i>Vehicle management services</i>	
Invoices reconciled for payment within standard <sup>1</sup>	90%

*continued*

2020-21  
Budget**Digital government development***ICT network services*

Laptops/workstations/tablets <sup>2</sup>	20 000
ICT services provided within agreed service levels	100%
ICT Service Centre queries resolved on first contact	70%

*Agency business systems and support services*

Agency business systems availability <sup>1</sup>	99%
Unscheduled outages <sup>1,4</sup>	5

*Across-government systems and support services*

System administration service requests resolved <sup>1</sup>	65 000
Across-government systems availability <sup>1</sup>	99%
Unscheduled outages <sup>1,4</sup>	5

*Digital projects*

Enterprise digital programs in progress	4
Digital projects being managed	22

*Data services*

Data services requests resolved <sup>1</sup>	14 000
NTG website service requests resolved <sup>2</sup>	3 000
Agency website service requests resolved <sup>1</sup>	8 000

*Digital connectivity and strategy*

Project assurance reviews	10
Digital projects overseen by the ICT Governance Board	20
Open government datasets	750

1 New measure.

2 Revised measure.

3 TRM refers to the Territory Government's records management system.

4 Unplanned periods of unavailability for agency and across-government business systems during the year.

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	
Capital	
Appropriation	
Output	310 791
Commonwealth	
Sales of goods and services	75 270
Interest revenue	
Goods and services received free of charge	302
Gain (+)/loss (-) on disposal of assets	
Other revenue	1 348
<b>TOTAL INCOME</b>	<b>387 711</b>
<b>EXPENSES</b>	
Employee expenses	128 918
Administrative expenses	
Purchases of goods and services	171 395
Repairs and maintenance	
Depreciation and amortisation	86 701
Services free of charge	302
Other administrative expenses	
Grants and subsidies expenses	
Current	216
Capital	13 000
Community service obligations	
Interest expenses	11 279
<b>TOTAL EXPENSES</b>	<b>411 811</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 24 100</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	58 050
Receivables	8 411
Prepayments	13 114
Inventories	
Advances and investments	
Property, plant and equipment	613 386
Other assets	182 665
<b>TOTAL ASSETS</b>	<b>875 626</b>
<b>LIABILITIES</b>	
Deposits held	829
Creditors and accruals	18 693
Borrowings and advances	598 377
Provisions	20 342
Other liabilities	89
<b>TOTAL LIABILITIES</b>	<b>638 330</b>
<b>NET ASSETS</b>	<b>237 296</b>
<b>EQUITY</b>	
Capital	
Opening balance	195 635
Equity injections/withdrawals	73 551
Reserves	
Accumulated funds	
Opening balance	- 7 790
Current year surplus (+)/deficit (-)	- 24 100
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>237 296</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	
Capital	
Appropriation	
Output	310 791
Commonwealth	
Other agency receipts from sales of goods and services	76 618
Interest received	
<b>Total operating receipts</b>	<b>387 409</b>
<b>Operating payments</b>	
Payments to employees	128 918
Payments for goods and services	171 395
Grants and subsidies paid	
Current	216
Capital	13 000
Community service obligations	
Interest paid	11 279
<b>Total operating payments</b>	<b>324 808</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>62 601</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	89 730
Advances and investing payments	
<b>Total investing payments</b>	<b>89 730</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 89 730</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	66 332
Commonwealth	
Equity injections	6 070
<b>Total financing receipts</b>	<b>72 402</b>
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	71 169
Equity withdrawals	
<b>Total financing payments</b>	<b>71 169</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>1 233</b>
Net increase (+)/decrease (-) in cash held	- 25 896
Cash at beginning of financial year	83 946
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>58 050</b>



# NT Fleet

Business line	2020-21 Budget
	\$000
<b>Income</b>	<b>37 097</b>
Vehicle fleet services	37 097
<b>Expenses</b>	<b>31 853</b>
Vehicle fleet services	31 853
<b>Surplus (+)/deficit (-) before income tax</b>	<b>5 244</b>

## Business division profile

NT Fleet manages the Territory Government vehicle fleet, with the exception of Northern Territory Police, Fire and Emergency Services vehicles.

## Business line

### Vehicle fleet services

Safe, cost-efficient, fit-for-purpose vehicles that support agencies' business requirements.

## Key performance indicators

	2020-21 Budget
<b>Vehicle fleet services</b>	
Light vehicles managed	2 650
Heavy vehicles managed	860
Light vehicles meeting fuel and safety standards	100%
Light vehicles managed within vehicle life standards	90%

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Grants and subsidies revenue	
Current	
Capital	
Community service obligations	
Sales of goods and services	34 582
Interest revenue	300
Rent and dividends	
Gain (+)/loss (-) on disposal of assets	2 075
Other revenue	140
<b>TOTAL INCOME</b>	<b>37 097</b>
<b>EXPENSES</b>	
Employee expenses	1 913
Administrative expenses	
Purchases of goods and services	12 940
Repairs and maintenance	
Depreciation and amortisation	17 000
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>31 853</b>
<b>SURPLUS (+)/DEFICIT (-) BEFORE INCOME TAX</b>	<b>5 244</b>
Income tax expense	1 573
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>3 671</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	38 733
Receivables	888
Prepayments	188
Inventories	
Advances and investments	
Property, plant and equipment	89 460
Other assets	2 509
<b>TOTAL ASSETS</b>	<b>131 778</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	1 289
Borrowings and advances	612
Provisions	3 680
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>5 581</b>
<b>NET ASSETS</b>	<b>126 197</b>
<b>EQUITY</b>	
Capital	
Opening balance	565
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	123 797
Current year surplus (+)/deficit (-)	3 671
Dividends paid/payable	- 1 836
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>126 197</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Grants and subsidies received	
Current	
Capital	
Community service obligations	
Receipts from sales of goods and services	34 722
Interest received	300
<b>Total operating receipts</b>	<b>35 022</b>
<b>Operating payments</b>	
Payments to employees	1 913
Payments for goods and services	12 940
Grants and subsidies paid	
Current	
Capital	
Interest paid	
Income tax paid	1 452
<b>Total operating payments</b>	<b>16 305</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>18 717</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	11 975
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	<b>11 975</b>
<b>Investing payments</b>	
Purchases of assets	25 000
Advances and investing payments	
<b>Total investing payments</b>	<b>25 000</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 13 025</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	24
Dividends paid	1 694
Equity withdrawals	
<b>Total financing payments</b>	<b>1 718</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 1 718</b>
Net increase (+)/decrease (-) in cash held	3 974
Cash at beginning of financial year	34 759
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>38 733</b>

# Data Centre Services

Business line	2020-21 Budget
	\$000
<b>Income</b>	<b>28 520</b>
Data centre management	28 520
<b>Expenses</b>	<b>24 507</b>
Data centre management	24 507
<b>Surplus (+)/deficit (-) before income tax</b>	<b>4 013</b>

## Business division profile

Data Centre Services delivers core ICT infrastructure and support services to Territory Government agencies.

## Business line

### Data centre management

Government's critical digital business systems operating in a computing environment that is reliable, adaptable and secure, with high levels of performance and availability.

## Key performance indicators

	2020-21 Budget
<b>Data centre management</b>	
Mainframe computing availability	100%
Virtual server computing availability	100%
Fully managed servers	1 400
Data storage area network (terabytes)	4 500

## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Grants and subsidies revenue	
Current	
Capital	
Community service obligations	
Sales of goods and services	28 466
Interest revenue	54
Rent and dividends	
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>28 520</b>
<b>EXPENSES</b>	
Employee expenses	6 800
Administrative expenses	
Purchases of goods and services	13 467
Repairs and maintenance	
Depreciation and amortisation	4 002
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Interest expenses	238
<b>TOTAL EXPENSES</b>	<b>24 507</b>
<b>SURPLUS (+)/DEFICIT (-) BEFORE INCOME TAX</b>	<b>4 013</b>
Income tax expense	1 204
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>2 809</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	12 669
Receivables	2 314
Prepayments	5 245
Inventories	
Advances and investments	
Property, plant and equipment	22 364
Other assets	624
<b>TOTAL ASSETS</b>	<b>43 216</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	541
Borrowings and advances	10 893
Provisions	4 124
Other liabilities	1 634
<b>TOTAL LIABILITIES</b>	<b>17 192</b>
<b>NET ASSETS</b>	<b>26 024</b>
<b>EQUITY</b>	
Capital	
Opening balance	4 563
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	20 057
Current year surplus (+)/deficit (-)	2 809
Dividends paid/payable	- 1 405
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>26 024</b>

## Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Grants and subsidies received	
Current	
Capital	
Community service obligations	
Receipts from sales of goods and services	28 466
Interest received	54
<b>Total operating receipts</b>	<b>28 520</b>
<b>Operating payments</b>	
Payments to employees	6 800
Payments for goods and services	13 467
Grants and subsidies paid	
Current	
Capital	
Interest paid	238
Income tax paid	978
<b>Total operating payments</b>	<b>21 483</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>7 037</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	2 730
Advances and investing payments	
<b>Total investing payments</b>	<b>2 730</b>
<b>NET CASH FROM INVESTING ACTIVITIES</b>	<b>- 2 730</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	1 012
Dividends paid	1 141
Equity withdrawals	
<b>Total financing payments</b>	<b>2 153</b>
<b>NET CASH FROM FINANCING ACTIVITIES</b>	<b>- 2 153</b>
Net increase (+)/decrease (-) in cash held	2 154
Cash at beginning of financial year	10 515
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>12 669</b>

# Aboriginal Areas Protection Authority

Output group/Output	2020-21 Budget
	\$000
<b>Protection of sacred sites</b>	<b>4 391</b>
Protection of sacred sites	4 391
<b>Corporate and shared services</b>	<b>1 837</b>
Corporate and governance	1 060
Shared services received	777
<b>Total expenses</b>	<b>6 228</b>
<b>Appropriation</b>	
Output	3 442

## Agency profile

The Aboriginal Areas Protection Authority's purpose and objectives, as contained in the *Northern Territory Aboriginal Sacred Sites Act 1989*, are to protect sacred sites and the traditional interests of Aboriginal custodians in sacred sites.

The authority documents and stores a secure record of the traditional information on which legal recognition of these interests depends and provides authoritative advice so these interests are incorporated in decisions about land use.

## Output groups and outcomes

### Protection of sacred sites

**Outcome:** Enhanced relations between Aboriginal custodians and the wider Territory community by increasing the level of certainty when identifying constraints, if any, on land and sea use proposals from the existence of sacred sites.

#### Protection of sacred sites

Provide statutory services for the protection and registration of sacred sites and the avoidance of sacred sites in the economic development and use of land.

### Corporate and shared services

**Outcome:** Improved organisational performance through strategic and governance leadership and the provision of corporate service functions.

#### Corporate and governance

Provide a range of corporate and governance services to support the authority's functions.

#### Shared services received

Receive corporate services from the Department of Corporate and Digital Development. Receive infrastructure services from the Department of Infrastructure, Planning and Logistics.

## Key performance indicators

	2020-21 Budget
<b>Protection of sacred sites</b>	
Authority certificates issued	100
Average time between receiving authority certificate applications and completing service (days)	120
Requests for information completed	700
Average time between receiving requests for information and completing service (days)	7
Statutory appeals	< 1%

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## Operating statement

	2020-21 Budget
	\$000
<b>INCOME</b>	
Taxation revenue	
Grants and subsidies revenue	
Current	
Capital	
Appropriation	
Output	3 442
Commonwealth	
Sales of goods and services	1 999
Interest revenue	
Goods and services received free of charge	777
Gain (+)/loss (-) on disposal of assets	
Other revenue	
<b>TOTAL INCOME</b>	<b>6 218</b>
<b>EXPENSES</b>	
Employee expenses	4 147
Administrative expenses	
Purchases of goods and services	1 086
Repairs and maintenance	
Depreciation and amortisation	218
Services free of charge	777
Other administrative expenses	
Grants and subsidies expenses	
Current	
Capital	
Community service obligations	
Interest expenses	
<b>TOTAL EXPENSES</b>	<b>6 228</b>
<b>NET SURPLUS (+)/DEFICIT (-)</b>	<b>- 10</b>

### Income administered for the Central Holding Authority

<b>INCOME</b>	
Taxation revenue	
Commonwealth revenue	
Current grants	
Capital grants	
Fees from regulatory services	56
Interest revenue	
Royalties and rents	
Other revenue	
<b>TOTAL INCOME</b>	<b>56</b>

## Balance sheet

	2020-21 Budget
	\$000
<b>ASSETS</b>	
Cash and deposits	3 150
Receivables	418
Prepayments	10
Inventories	
Advances and investments	
Property, plant and equipment	43
Other assets	170
<b>TOTAL ASSETS</b>	<b>3 791</b>
<b>LIABILITIES</b>	
Deposits held	
Creditors and accruals	73
Borrowings and advances	
Provisions	459
Other liabilities	
<b>TOTAL LIABILITIES</b>	<b>532</b>
<b>NET ASSETS</b>	<b>3 259</b>
<b>EQUITY</b>	
Capital	
Opening balance	1 621
Equity injections/withdrawals	
Reserves	
Accumulated funds	
Opening balance	1 648
Current year surplus (+)/deficit (-)	- 10
Transfers to/from reserves	
Accounting policy changes and corrections	
<b>TOTAL EQUITY</b>	<b>3 259</b>

# Cash flow statement

	2020-21 Budget
	\$000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
<b>Operating receipts</b>	
Taxes received	
Grants and subsidies received	
Current	
Capital	
Appropriation	
Output	3 442
Commonwealth	
Other agency receipts from sales of goods and services	1 999
Interest received	
<b>Total operating receipts</b>	<b>5 441</b>
<b>Operating payments</b>	
Payments to employees	4 147
Payments for goods and services	1 086
Grants and subsidies paid	
Current	
Capital	
Community service obligations	
Interest paid	
<b>Total operating payments</b>	<b>5 233</b>
<b>NET CASH FROM OPERATING ACTIVITIES</b>	<b>208</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
<b>Investing receipts</b>	
Proceeds from asset sales	
Repayment of advances	
Sales of investments	
<b>Total investing receipts</b>	
<b>Investing payments</b>	
Purchases of assets	
Advances and investing payments	
<b>Total investing payments</b>	
<b>NET CASH FROM INVESTING ACTIVITIES</b>	
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
<b>Financing receipts</b>	
Proceeds of borrowings	
Deposits received	
Appropriation	
Capital	
Commonwealth	
Equity injections	
<b>Total financing receipts</b>	
<b>Financing payments</b>	
Repayment of borrowings	
Finance lease payments	
Equity withdrawals	
<b>Total financing payments</b>	
<b>NET CASH FROM FINANCING ACTIVITIES</b>	
Net increase (+)/decrease (-) in cash held	208
Cash at beginning of financial year	2 942
<b>CASH AT END OF FINANCIAL YEAR</b>	<b>3 150</b>



Part 2

Community service obligations



## Community service obligations

This section details CSO payments to the Territory's GBDs and government owned corporations.

CSOs allow government to deliver specific community and social objectives that would not otherwise be undertaken or would only be undertaken at higher prices if left to commercial or market forces. Where government specifically requires a government owned business to carry out such activities, funding is provided in the form of a CSO payment to ensure the entity's financial performance is not adversely affected.

The provision of CSOs is an important feature of the Territory's competitive neutrality policy for government owned businesses. The competitive neutrality framework encourages a commercial culture, provides an opportunity for regular review of activities funded as CSOs and ensures transparent budgeting and reporting to demonstrate to competitors that CSOs are not being used to support commercial operations at their expense.

The following table outlines the Territory Government's CSO payments for 2020-21 by purchasing agency, with a subsequent commentary on each CSO.

Purchasing agency/Provider/Description	2020-21 Budget
	\$000
<b>Department of Treasury and Finance</b>	<b>106 075</b>
Electricity retailers (including Jacana Energy)	
Regulated retail electricity tariffs	81 385
Power and Water Corporation	
Regulated retail water and sewerage tariffs	10 090
Gas supply	14 600
<b>Department of Territory Families, Housing and Communities</b>	<b>18 861</b>
Power and Water Corporation	
Northern Territory Concession Scheme	4 950
Jacana Energy	
Northern Territory Concession Scheme	10 254
NT Home Ownership	
Home ownership incentives	3 657
<b>Department of Environment, Parks and Water Security</b>	<b>10 456</b>
Territory Wildlife Parks	
Territory Wildlife Park	6 753
Alice Springs Desert Park	3 703
<b>Total</b>	<b>135 392</b>

### **Department of Treasury and Finance**

The Department of Treasury and Finance provides CSO funding to the Power and Water Corporation and electricity retailers in accordance with government policy regarding the provision of services for:

- electricity supply to households and small business customers across the Territory at uniform tariffs<sup>1</sup>
- water and sewerage services to all customers at uniform tariffs.

A CSO payment associated with providing regulated electricity retail tariffs under the Uniform Tariff Policy Pricing Order (for domestic and commercial customers using below 750 MWh per annum) has been available to all electricity retailers in the Territory since 1 January 2016, in order to remove a barrier to competition in the Territory's retail electricity market.

The CSO funding includes provision for legacy contracts entered into by the former vertically integrated Power and Water Corporation that, following structural separation, were deemed to be non-commercial and require CSO funding.

The Territory also subsidises utilities services in remote areas through the Indigenous essential services grant paid by the Department of Territory Families, Housing and Communities.

### **Department of Territory Families, Housing and Communities**

Power and Water Corporation and Jacana Energy receive CSO payments from the Department of Territory Families, Housing and Communities to fund subsidised electricity, water and sewerage tariffs for eligible pensioners, seniors and carers under the Northern Territory Concession Scheme.

The Department of Territory Families, Housing and Communities also provides CSO funding to the NT Home Ownership GBD, which provides incentives for eligible Territorians to purchase their own home, thereby increasing home ownership in the Territory.

### **Department of Environment, Parks and Water Security**

The Department of Environment, Parks and Water Security provides CSO funding for four non commercial functions carried out by Territory Wildlife Parks, including:

- maintaining the parks' assets to a high standard to assist the growth and development of the Territory's tourism industry
- supporting the Territory's biodiversity through captive breeding of endangered, rare and threatened species
- enhancing the education of school children through teaching the benefits of the natural environment
- managing the botanic garden at the Alice Springs Desert Park.

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<sup>1</sup> The CSO funding for regulated electricity retail tariffs available to electricity retailers also recognises government's decision, as a measure to mitigate the economic impacts of the COVID-19 pandemic, to freeze regulated electricity tariffs at levels set at 1 July 2019, with no increase in tariffs until 1 July 2021.

# Appendices

# Glossary

## Accrual accounting

Accrual accounting is the accounting basis where assets, liabilities, equity, income and expenses are recognised in the reporting periods to which they relate, regardless of when cash is received or paid.

## Agency

A unit of government administration, office or statutory corporation, nominated in an administrative arrangements order for the purposes of the *Financial Management Act 1995* and including, where the case requires, a part or division (by whatever name called) of an agency.

## Appropriation

An authority given by the Legislative Assembly to make payments, now or at some future time, for the purposes stated, up to the limit of the amount in the particular Act.

## Australian Accounting Standards Board

Australian Accounting Standards Board develops, issues and maintains Australian accounting standards and related pronouncements.

## Business line

Goods and services produced by government business divisions that are sold to the community and agencies on a fee-for-service basis, similar to a commercial enterprise.

## Capital appropriation

Represents the government's investment in an agency for asset purchases and capital works projects, and is provided to agencies by the Central Holding Authority.

## Capital grants

Transactions in which the ownership of an asset (other than cash and inventories) is transferred from one institutional unit to another, cash is transferred to enable the recipient to acquire another asset, or the funds realised by the disposal of another asset are transferred, for which no economic benefits of equal value are receivable or payable in return.

## Capital works

Capital works are defined as building and engineering works that create an asset, as well as constructing or installing facilities and fixtures associated with and forming an integral part of those works. This definition focuses on capital projects where construction activity is required to create an asset. Capital works projects typically include constructing buildings, roads and bridges, installing large airconditioning plants or lifts, upgrading or extending existing buildings, and major roadworks that upgrade existing roads. Budget Paper No. 4 provides information on major and minor new works.

## Central Holding Authority

The Central Holding Authority records whole of government income, expenses, assets liabilities and equity.

### **Commonwealth appropriation**

Commonwealth appropriation relates to specific purpose and national partnership funding arrangements with the Commonwealth. Payments are received by the Department of Treasury and Finance on behalf of the Central Holding Authority, and are then on-passed to the relevant agencies.

### **Community service obligation**

A community service obligation arises when the government requires a government business division or government owned corporation to carry out activities it would not choose to do on a commercial basis or would only do so at higher commercial prices. Community service obligations allow the government to achieve identifiable community or social objectives that would not be achieved if left solely to commercial considerations.

### **Consumer price index**

A general indicator of the prices paid by household consumers for a specific basket of goods and services in one period, relative to the cost of the same basket in a base period.

### **Efficiency dividend**

An efficiency dividend is an annual deflator applied to agencies to improve processes, increase productivity and deliver services more efficiently.

### **General government agency**

An entity or group of entities mainly engaged in providing services or producing goods for the general public, such as education, health and policing services, which are provided free of charge or at nominal charge.

### **Goods and services received free of charge**

Resources received by an agency from another entity without charge. Revenue and a corresponding expense are recorded when the goods and services can be reliably measured, and goods and services would have been purchased if they had not been provided free of charge.

### **Government business division**

A Territory Government-controlled trading entity that follows commercial practices and is required to comply with competitive neutrality principles.

### **Government owned corporation**

An entity in which its objectives are to operate at least as efficiently as any corporate business and maximise sustainable return to government. The *Government Owned Corporations Act 2001* adopts the shareholder model of corporate governance. The Territory has three government owned corporations: Power and Water Corporation, Territory Generation and Jacana Energy.

### **Key performance indicator**

An indicator or measure of the main activity or achievements that contribute to a particular output. Performance indicators may include measures of quantity, quality, timeliness and cost-effectiveness where these are relevant to production of the output.

## National agreements

National agreements are agreements between the Commonwealth, states and territories with defined objectives, outcomes, outputs and performance measures that guide service delivery across a particular key sector.

There are currently national agreements across the key sectors of: health, education, skills and workforce development, disability, affordable housing, and Indigenous reform.

National agreements are supported by specific purpose payments, and national partnership and other funding agreements.

## National partnership agreements

National partnership agreements are agreements between the Commonwealth, states and territories with defined objectives, outcomes, outputs and performance measures related to the delivery of specified projects or to facilitate reforms of national significance.

## National partnership payments

National partnership payments are tied Commonwealth grants provided to states and territories to enable them to achieve the outcomes and outputs of an agreement.

## Outcome

Outcomes are expressions of the intended results, impacts or consequences on the Territory community of outputs provided by agencies. Outcomes represent objectives that the government is seeking to achieve.

## Output

Outputs are the services provided or the goods produced by an agency for users external to the agency. The government purchases outputs in order to achieve policy objectives or outcomes.

## Output appropriation

Output appropriation is provided to fund delivery of outputs and is determined at the whole of agency level. Output appropriation provides the government's funding for agency operations after taking into account funding from agency revenue. Although output appropriation is based on accrual costs, it does not encompass non-cash accrual costs, such as depreciation. This will result in deficits generally being reported by agencies.

## Output group

An output group is an aggregate of similar or related agency outputs and is applied primarily for reporting purposes.

## Parameters

Parameters, also referred to as inflators and deflators, are used to adjust the budget and forward estimate projections.

## Purpose

The *Appropriation (2020-2021) Act 2020* provides the Central Holding Authority with the authority to pay appropriations for purposes. Purposes are appropriations for output, capital, Commonwealth, employee entitlements, interest, taxes, other administrative payments, and Treasurer's Advance.

**Repairs and maintenance**

Repairs and maintenance works are undertaken to maintain existing assets in working condition. Repairs and maintenance keep an asset functioning at its current capacity and do not enhance the asset significantly or extend its useful life. This is in contrast to capital works on existing assets, which will substantially change or improve the asset through expansion or upgrade.

Repairs and maintenance works are recorded as operational expenses by agencies. Repairs and maintenance grants may also be provided to non-government entities to enable them to maintain their assets.

**Specific purpose payments**

A Commonwealth financial contribution to support delivery of services in a particular sector. Payments are made from the Commonwealth Treasury to state and territory treasuries and are appropriated to the relevant government agency.

**Tax equivalent regime**

The mechanism to ensure government business divisions and government owned corporations incur similar tax liabilities to privately owned organisations. This facilitates greater parity between the cost structures of government-controlled trading entities and the private sector, aiding in achieving competitive neutrality.

**Treasurer's Advance**

An appropriation purpose of that name as specified in the *Appropriation Act*, providing a pool of funds specifically set aside in each budget to meet one-off unexpected costs that arise during the year and are substantial enough to warrant additional appropriation.

**User charge**

A charge applied to end users of a service provided by a government agency or business division, calculated on a cost-recovery basis.

## Abbreviations and acronyms

AASB	Australian Accounting Standards Board
CHA	Central Holding Authority
CPI	consumer price index
CSO	community service obligation
FITA	<i>Fiscal Integrity and Transparency Act 2001</i>
FMA	<i>Financial Management Act 1995</i>
FOI	freedom of information
GBD	government business division
GST	goods and services tax
HbA1C	glycated haemoglobin
ICT	information and communications technology
MLA	Member of the Legislative Assembly
MVR	Motor Vehicle Registry
NAPLAN	National Assessment Program – Literacy and Numeracy
NGO	non-government organisation
NTCET	Northern Territory Certificate of Education and Training
NTPS	Northern Territory Public Sector
PSEMA	<i>Public Sector Employment and Management Act 1993</i>
VET	vocational education and training